PREM 19/3232

Part 2.

Confidential Filia.

Use of the Government Car Sewice (G.C.S.)

CARS.

Part 1: May 1979

Part 2: Sept 1989

I attached folder: Misc. acs unoices] mysices

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Referred to	Date	Referred to	Date	Referred to	Date	Referred to	Date
6.9.89 11/89 16.10.80 1-11-89 6 4 90 17-12-96 19-2-96 27-6-91 19-19-91 17-12-91	P	CEP	1	19/3	2	32	

PART 2 ends:-

WEC to BHP 17.12.91

PART 3 begins:-

MA to C.O.

23.1.92



10 DOWNING STREET

Ta in de avane of He sheethe can bird fryai me-Ay, About the same as mue! (1 Mich AT Lond a wood win me I he've un sjuhe. The problem appears to k wanting time. Can we by the more account i an averag?



CABINET OFFICE

Government Offices Great George Street London SWIP 3AL Telephone 071-270 5890

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W Chapman Esq 10 Downing Street LONDON SW1 8AA	Control Can Star	on yes - sure jour egs to de course posselle : before you to sure jouren beter year been dan 197 5 December 1991
Dew Witham NO. 10 BILATERAL:	Any Comme	M. 13/12

Mr Turnbull asked at the No.10 Planning Bilateral if the printouts on the use of GCS short term cars, provided to you on a monthly basis, could be enhanced to show the number of journeys as well as cost.

The summary sheets included with the individual printouts show the number of journeys per person, in the period covered with a final total. I am not I am not sure what further information would be useful, unless you would like a cumulative, year to date total of journeys. The only additional analysis which could be made would be to analyse use by time eg:

No of journeys under 0.5 hours

No of journeys 0.5 - 1hr

This could be done, but would require additional programming and my IT resource is fully committed for the next 2-3 months. I am, however, prepared to add it to my list of future projects if this is what Mr Turnbull was looking for.

MISS J M E BUCHAN Finance Division Litate letter

- taken over - aplej

- canulative total to date previous

year

individual print-out for journey

Last new todows previ yo but

can call up

Andre Prom: John Richards
Date: 4 December 1991

To may and We amou

of Jame H's and highlit.

Willia.

M. M. 1912

WILLIAM CHAPMAN

No 10 Downing Street Government Car Service Analysis

As promised please find enclosed the analysis for Period 5 (August 1991). Period 6 will follow shortly.

John Richards

Finance Division Rm 57/3 Ext 5975

This covers

The August.

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COST CENTRE: MCS77341 PERIOD:05

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2	50.94
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4 4 2 3 13 1 5 1 4 1 8 2 1 27 5	2046.99 109.45 149.40 142.42 101.40 939.99 78.00 226.47 16.80 270.38 20.80 427.96 229.98 10.78 732.25 273.00
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PHILLIPS MISS	2	25.85

POLICY UNIT	3	69.30
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POTTER B MR +2	1	21.56
PRESS OFFICE	2	72.10
PRIVATE SECRETARIES	1	16.80
QUINN J MR +1	1	65.00
RHEINHOLT-WEBB MRS	3	122.19
RITCHIE C MISS	5	113.91
ROBERTS M MR	1	20.80
ROLFE A MISS	14	871.60
SCOLA D MISS	2	96.20
SINCLAIR C MISS	3	52.90
STACEY D MR	2	81.61
STONE R MR	3	98.08
TREW N MR	4	91.14
TURNBULL A MR	6	195.60
TURNBULL A MR + 1	1	42.00
WALDOCK K MISS	3	432.60
WALL S MR	5	113.14
WALL S MR + 1	1	104.00
WELLS MR	1	65.00
WHITING T MR	5	236.60
YANDLE A MR	4	195.80
YANDLE A MR + 1	1	65.00
YANDLE A MR +2	1	78.00
VAT AMOUNT	1	3494.60
TOTAL	520	23705.17



10 DOWNING STREET

withight MBn 25/4 be your note on acs charges will I spoke to steve acty (depty manager acs) who said that " the higher retes were notified to costomers but subsequently withdrawn after many protests were received - to his knowledge, us body was ever charged at the higher rates and there vil consequently be no rehad.

David 21/11.

acs feet manager Plany Tande Cathy 217 3821 a there gentry 217 3853 the check with themwhen + hav winds he refund will be.

Z17 2839

Property Hornings him changes Without warning of the withdrew 10 DOWNING STREET Then and promised are fund. Will Ham make up to Sent to RC for you, I hink? Unless we are meant to have a copy. Angela Drung. 14.1191 Refind?

mecando on the attached?

18/4

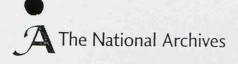
REPORT MCSSO CABINET OFFICE(OMCS)
COST STATEMENT FOR PERIOD 07
OCTOBER 1991

COST CENTRE: GCS-SHURT HIRE

JN DATE 07/11/91 PAGE 20

ATEMENT FOR PERIOD 07	PERIOD 07					HUN DA	RUN DATE UZZITZBI PAGE 20	707
1991							MAISY CODE: MCS77	E 5773
BUDGET	ACTUAL	2	COST ELEMENT	ANNUA	RUDGET	4		
		UNDERSPEND		BUDGET	TO DATE	TO DATE	UNDERSPEND/ UNDERSPEND	

		-						
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ANNUAL	מממבו	3		125.000	16 304	108.696	108,696	
COST ELEMENT			RUNNING COSTS	GCS-SHORT HIRE TOTAL G.A.E.	1,359 VAT REFUNDS-CURRENT	77,983 TOTAL RUNNING COSTS	77,983 GRAND TOTAL	
OVERSPEND/ UNDERSPEND		Cal		76,624	1,359	77,983	77,983	
ACTUAL	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	al .		87.041	0	87,041	87,041	
BUDGET		ď		10,417	1,359-	9,058	9,058	



DEPARTMENT/SERIES	
PIECE/ITEM 3232 (one piece/item number)	Date and sign
Extract details:	
Letter from Blackwell dated 14 October 199	
CLOSED UNDER FOI EXEMPTION	
RETAINED UNDER SECTION 3(4) OF THE PUBLIC RECORDS ACT 1958	
TEMPORARILY RETAINED	24/8/2017 J. Gray
MISSING AT TRANSFER	
NUMBER NOT USED	
MISSING (TNA USE ONLY)	3,1
DOCUMENT PUT IN PLACE (TNA USE ONLY)	

8 October 1991

Thank you for your letter of 4 October about the special equipment recently installed in Prime Ministerial cars.

I had passed on the invoice, etc to you in the belief - perhaps erroneous - that GCS were now meeting the complete cost of specially protected vehicles and that this was consolidated in the weekly hire charges to users. (Previously, as you recall, the prime purchase cost of vehicles was on the GCS budget but the extra cost of armouring, etc was charged to the user Department. This practice ceased in 1991/92).

However, if you think this is a proper charge for the Home Office I have no objection to the papers being referred to them. One of the cars included under this claim is not on allocation to No. 10 but to Mrs Thatcher.

ROBIN CATEORD

Tom McCarthy Esq

cc. Brian Blackwell Esq



Department of the Environment

Government Car Service

Ponton Road London SW8 5AX Telex 928064 Facsimile 071-217 3840 Telephone 071-217

The Secretary for Appointments
10 Dowing Street

LONDON SW1A 2AA

4 October 1991

See Ma Catford

I refer to your letter of 2 October 1991.

Whilst the GCS gave all possible assistance with the installation of the equipment you mentioned, I was not aware that we were expected to provide funds for it's purchase. Indeed, no such funds have been allocated within the GCS budget.

However, in considering how the equipment might be paid for I came to the thought that it was possibly appropriate for the Home Office Central Unit to meet the cost. I therefore mentioned the matter to Brian Blackwell, head of the Unit, and he asked that I pass the papers to him. Subject to your comments I will do so.

Your

Ex c.c. Mr Blackwell

10 DOWNING STREET LONDON SWIA 2AA

19 lefterte 1991

Dear his Allnan,

Further to our teleplan conversation last week, I can carpeni that oce missies should in future be addressed to him. Welliam Mapan Ine at No 10 Downing It.

Your Swenily

lary 77341 2. Code

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Mr Chapman tesease for you, not

Miss D Allman Accommodation Services Room 63/5 GOGGS Tel: 270 5827

GCS Invoices

Copies of GCS invoices are enclosed for information only.

The invoice amount has been paid and coded to the cost centre as detailed. If there are any amounts that you consider to be wrongly coded, please return to myself at the above address.

Debbie Allea

Debbie Allman.

where we were

NOTE FOR THE RECORD

GOVERNMENT CAR SERVICE

I spoke to Robin Catford yesterday about the increasing costs arising from the new charging arrangements which the GCS introduced in July and about the overspend in both long term and short term hire which we are already suffering.

We agreed that I should explore the possible use of a computer cab service outside the core hours.

We agreed that we would both need to put in for supplementary amounts for the budget to cover this year's expenses.

Mr. Catford said he would look at the possibility of trimming the use of Government cars meanwhile. Derek Morris in the Cabinet Office is apparently a good contact. I would need to check with him whether we can book taxis outside the GCS or whether we have to use their operation room to do it.

MEC

(WILLIAM E. CHAPMAN)

18 September 1991

C:\HOME\GCS (ECL)



Department of the Environment

Property Holdings Directorate of Special & Central Services

St Christopher House Southwark Street London SE1 0TE Telephone 071-921 3988 Facsimile 071-921 2357 21352 DOESCH

TO ALL GCS CUSTOMERS

ERS (Tynhavart received the confirme what I this confirme what I this will 17 September 1991

Dear Customer

GOVERNMENT CAR SERVICE: HIRE CHARGE RATES 1991-92

I wrote to you on 27 June outlining the new charging arrangements which the Government Car Service was proposing to introduce from 1 July 1991.

You may be aware that, following my letter, we received strong representations from a number of customers who, whilst not generally disagreeing with the principles of the new charging arrangements, expressed serious concerns about the effect that the in-year increases would have on hard pressed departmental administrative budgets. We had always recognised that this might cause problems but we had also to recognise our own obligations to balance the GCS books.

However, in the light of the representations made, we have decided to defer the introduction of new charges for the GCS until 1 April 1992. Customers will therefore continue to pay for and be invoiced for GCS services on the basis of the previous charges (a copy of these rates is attached). We will be answerable for any resulting deficit in the current financial year.

For 1992/93, we will endeavour to advise you of the new charges which will come into effect from 1 April 1992 as quickly as possible and in any event, not later than 31 October. This will enable you to take the new charges fully into account when preparing your bids for next year's funds.

As you will recognise, this means that we will be setting charges which would remain in effect until a date some eighteen months ahead and we will clearly have to make assumptions about the additional pay and other costs which will arise over that period. However, other than in exceptional and unforeseeable circumstances, it is our firm intention to hold prices at the level set in October for the whole of that period.



The charging arrangements will be one of the important aspects that will be covered in the new Supply and Services Agreement which is currently being drafted and which will be put to GCS customers for discussion and agreement before the end of 1991.

If you have any queries or questions about this letter, would you please address them to the GCS Fleet Manager, Tom McCarthy (Tel 217-3821) or his deputy, Steve Gentry (Tel 217-3853).

M J WANSTALL

Director of Central Support Services, DOE



Department of the Environment

Government Car Service

Ponton Road London SW8 5AX Telex 928064 Facsimile 071-217 3840 Telephone 071-217

Direct Line: 071-217 3821

Our Ref: PO/ACC/2

17 September 1991

Dear Customer

GOVERNMENT CAR SERVICE : HIRE RATES 1/7/91

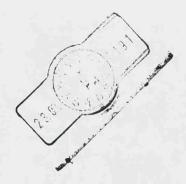
A) WEEKLY RATES - STANDARD FIRST CALL CARS

	Option 1	Option 2	Option 3
	Basic rate (07.00 to 20.00 Monday to Friday)	24 Hr Service (07.00 Monday to 18.00 Friday)	Full 7 Day Service
	£	£	£
Montego/Cavalier/Sierra	659.00	753.50	848.00
Rover	726.00	815.00	929.50
Daimler Sovereign/Jaguar	889.00	993.00	1080.00

Customers who select the Option 1 or 2 level of service will be able to use their cars outside the periods covered by these options at the following hourly rates, charged in addition to the weekly rates shown above.

	Hourly rate before 20.00 hrs Weekdays	Hourly rate (After hours) Weekday nights after 20.00 hrs, Sats & Suns
	£	£
Montego/Cavalier/Sierra	20.54	25.65
Rover	21.82	26.95
Daimler Sovereign/Jaguar	28.25	33.30





B)	OTHER CHARGES	1/1/91 to 30/6/91	1/7/91 to 31/3/92
a)	Pool Day Rate	£ 21.56 per hour	£ 21.00 per hour
b)	Pool Night Rate	£ 30.14 per hour	£ 26.00 per hour
c)	Despatch	£ 16.17 per hour	£ 16.17 per hour
d)	Despatch (weekly)	£505.00	£505.00
e)	Shuttle (weekly)	£574.00	£574.00
f)	Limousine Day Rates	£ 25.85 per hour	£ 25.85 per hour
g)	Limousine Night Rates	£ 32.34 per hour	£ 32.34

Please address any enquiries on these revised rates to Miss J Appleton on 071-217 3810 in the first instance.

Yours sincerely

T A McCARTHY Fleet Manager

Government Car Service

THE GOVERNMENT CAR SERVICE

<u>Some Questions answered</u>

For most of our customers the GCS is represented by a personal car and a regular driver who arrives every morning and remains at the disposal of the Minister or other customer until the final journey home at the end of the day. But you may be interested in a rather more comprehensive picture.

What services does GCS provide?

The best known is, of course, the allocated car and driver serving an individual customer. GCS also maintains a pool of cars and drivers, primarily to provide cover for absences, breakdowns etc in the allocated service. This pool is also available to customers for ad hoc journeys or for regular commitments which do not in themselves require a fully allocated service.

In addition to these services, GCS provides a despatch service mainly for the regular movement of Ministerial boxes and, through contracts with outside firms, can provide supplementary taxi or car hire services.

When are GCS services available?

24 hours a day, 365 days a year.

How many cars does GCS own?

In all about 185. These range from the special vehicles provided for the Prime Minister and certain other Ministers down to the standard pool and despatch service vehicles. In addition GCS has its own breakdown and recovery vehicles.

Which models does GCS use?

At present the general fleet includes Sierras, Cavaliers, Montegos and Rover 416's. We are progressively moving towards a fleet which will largely comprise Rover 416 vehicles on both general customer satisfaction and environmental/economic grounds.

How are cars acquired?

Mostly through call off contracts run by the Ministry of Defence, but some cars are purchased direct from manufacturers.

How often are cars replaced?

The normal replacement period is 3 years. Experience suggests that this generally represents the most cost effective balance between new capital expenditure and increasing maintenance costs.

Who maintains the vehicles?

For security reasons most GCS cars are maintained in the fully equipped GCS workshops at Ponton Road, Vauxhall.

Does GCS operate an 'environment friendly' policy?

Yes. All new vehicles are equipped with catalytic converters and we are seeking to replace the current 2 litre vehicles with 1.6 litre models. In addition we are examining the advantages and disadvantages of diesel engined vehicles where these are acceptable to customers.

How many staff does GCS employ?

In all about 200. The largest single group is, of course, the drivers of whom there are currently some 150. In addition there are

- Garage and workshop staff
- Briefing officers, who man the briefing room which takes customer and driver messages on a 24 hour basis.
- Management and administrative staff, handling the general finance and administration of the Service.
- Security staff.

How are the drivers recruited?

GCS has a very loyal staff of drivers and turnover rates are generally low. Some of our drivers have served the GCS for 25 years or even more. We have a waiting list of applicants for posts with GCS and new recruits are generally selected from that list.

Are the drivers specially trained?

On recruitment, all drivers are required to undertake a driving standards examination carried out by ROSPA. In addition special training on security matters is given to drivers by the Metropolitan Police.

<u>Do GCS drivers have any special status in relation to statutory or local authority regulations?</u>

No. All GCS drivers are required to observe the requirement in exactly the same way as the ordinary motorist. Thus a driver who is asked to wait for his passenger on a double yellow line is liable to be required to move on by the police, and a driver guilty of a road traffic offence is liable to prosecution just like anybody else.

What does GCS cost to run?

In total, some £7m per annum.

What are the main cost elements?

The largest single item is wages and salaries, which account for well over half of the total. In the nature of the service which GCS provides the drivers, in particular, work long hours. Overtime costs are therefore a more significant element than in most Civil Service organisations. Other significant cost elements are

Vehicle replacement Around £1m per annum

Fuel £350K

Provision of secure

garage and workshop etc £730K

CARS: Use of GCS Pt2.



Department of the Environment

Property Holdings

Directorate of Special & Central Services

St Christopher House Southwark Street London SE1 0TE Telephone 071-921 3988 Facsimile 071-921 2357

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My Chapman be the No 10 me only

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action copy received by July implications

action copy effective from budget implications

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action copy to the budget budget obtained. June 1991

boday effective form budget when 27 June 1991

today to the chapter parties 1001 00

Dear Customer

GOVERNMENT CAR SERVICE: HIRE CHARGE RATES 1991-92

- at Prap When I wrote to you on 4 December 1990, I mentioned that we had put in hand a full scale review of the basis on which GCS charges are calculated and that I would come back to you in due course and advise you of the outcome.

We have now completed that review and what has clearly emerged is that our charges have not been fully reflecting the total costs. Very briefly, our investigations have revealed that when the GCS formed part of The Crown Suppliers operat ions, there was a degree of crosssubsidisation as a result of which some of the GCS costs were hidden within the overall TCS accounts. Whilst under the TCS Trading Fund arrangements this was quite acceptable, the GCS is now operating under its own separate Memorandum Trading Account and we are subject to a strict Treasury remit to recover all GCS costs through our charging arrangements. The shortfall in 1990/91 was of the order of 15%.

In addition to this general point, the review has confirmed that the present charging system does not adequately reflect the differential level of use of the service, and, therefore, the costs incurred in serving individual customers. In short the lower level users have been subsidising those who require and receive a service for many more hours during the week.

In order to remedy this I propose that with effect from 1 July GCS will operate a form of 'pay as you use' scheme. The component parts of this will be a core charge which will cover the standard GCS working day of 0730-1930 Monday to Friday, and an hourly charge for services outside that period. The core charge will vary according to the type of vehicle provided; the hourly charge will be standard for all vehicles (to avoid administrative complications) but will be higher for Sunday work because of the higher wage costs on that day.



The new weekly rates, together with the hourly charges for use outside the core period are shown at Annex A. They have been set to cover not only the shortfall to which I referred earlier, but also the likely cost of the GCS pay awards for this year which take effect from 1 July.

So far I have said nothing about what GCS is doing to reduce its costs or improve its service. Although our charges are still significantly lower than most comparable outside firms, I am not in any way complacent about our costs. I am currently awaiting the results of an audit of the GCS and expect that this will provide indicators of areas where costs might be better controlled. In the light of that report I shall be setting in hand a full review of costs, particularly overheads. Finally, I am considering whether we should set up some form of service agreement with each customer, spelling out clearly what our obligations to you are. I would welcome any views which you might have on this and, in particular, suggestions about matters which you, as the customer, would like to see covered by any such agreement.

I will write to you further on these matters later in the year, but in the meantime, as a first step in a more positive customer relations initiative I am enclosing a fact sheet which provides answers to some of the basic questions about GCS. I would be happy to respond similarly to other questions. Any queries about the new hire charges in particular, should be addressed initially to the GCS Fleet Manager, Tom McCarthy (Tel 217-3821), or his deputy, Steve Gentry (Tel 217-3853).

M J WANSTALL

Director of Central Support Services, DOE

GOVERNMENT CAR SERVICE: HIRE RATES 1991/92

A. ALLOCATED CARS - STANDARD VEHICLES

1. The new rates will be:

	Rover 827/Jaguar	Rover 416/Montego/ Cavalier/Sierra
	£	£
Mon-Fri 0730-1930	807	759
(core hire period)	per week	
Mon-Fri per hour for additional hours	15	15

(Non-contiguous hours will be charged at the appropriate pool rate, see Section C below and are subject to vehicle availability)

Saturday (per hour,	15	15
minimum charge		
4 hours per call-out)		
Sunday (per hour,	25	25
minimum charge		
4 hours per call-out)		

B: ALLOCATED CARS WITH SPECIAL SECURITY FEATURES

2. The new rates will be

Mon-Fri 0730-1930	Category 1 £ 1,778	Category 2 £ 1,219 1,	Category 3 £
Mon-Fri per hour for additional hours	15	15	15
(Non-contiguous hours pool rate, See Section availability) Saturday (per hour, minimum charge 4 hours per call-out)	C below, and	rged at the lare subject 15	appropriate to vehicle 15
Sunday (per hour, minimum charge 4 hours per call-out)	25	25	25

3. Full 24 hour 7 day per week allocation if required would necessitate the assignment of two drivers to the allocation. The addition to the core hire rate would be £850 per week.

C. SHORT TERM HIRE

4. The new short term hire rates will be as follows:

(Day rates cover 0730-1930)

Pool Day Rate	£21.00 per hour
Pool Night & Weekend Rate	£26.00 per hour
Limousine Day Rates	£28:00 per hour
Limousine Night & Weekend	£33.00 per hour
Despatch Day Rate	£17.60 per hour
Despatch Night & Weekend Rate	£22.60 per hour
Despatch (Mon-Fri 0830-1700)	£528.00 per week
Shuttle (Mon-Fri 0830-1700)	£578.00 per week



DEPARTMENT/SERIES	
PIECE/ITEM 3232 (one piece/item number)	Date and sign
Extract details:	
Slower to Appleton dated 19 February 1991 with attachment	
CLOSED UNDER FOI EXEMPTION	
RETAINED UNDER SECTION 3(4) OF THE PUBLIC RECORDS ACT 1958	
TEMPORARILY RETAINED	24/8/2017 G. Gray
MISSING AT TRANSFER	
NUMBER NOT USED	
MISSING (TNA USE ONLY)	
DOCUMENT PUT IN PLACE (TNA USE ONLY)	

Ms Stocock Pole

MRS MAJOR

Use of Government Cars

I attach a comprehensive note which has now been finalised and agreed with the Prime Minister concerning the charge made for the use of Government cars for private or Party purposes. (It also embodies an earlier note setting out the circumstances in which you are entitled to the free use of Government cars.)

Robin Catford

5 February 1991

Circulation:

Private Secretaries Political Office Duty Clerk Miss Wallis Mrs Richards

USE OF GCS CARS BY THE PRIME MINISTER

AND MRS MAJOR

Official use

Three Government Car Service (GCS) vehicles and one reserve car are on permanent allocation to No 10 (and can be augmented when required) to cover the Prime Minister's transport requirements for all official purposes. The cost is, of course, met against the No 10 budget.

Apart from occasions when she travels with the Prime Minister on official business, Mrs Major is entitled to be provided with a separate Government car (if available) without charge in circumstances such as the following:

- (i) travelling from home to attend a function with the Prime Minister in London or to join him at Chequers;
- (ii) the converse of (i);
- (iii) travelling independently to or from a function attended with the Prime Minister but where he has prior or later commitments elsewhere in which she is not involved;
- (iv) travelling to or from events which she attends in a representational capacity on behalf of the Prime Minister.

The principle applied to determining the journeys which are covered by the free provision of a Government car is that they must arise out of Mrs Major's position as wife of the Prime Minister. Such journeys are also met against the No 10 budget. This of course covers other members of her family travelling with her. The same provision cannot, however, be

made for members of the family travelling alone.

Non-official use

The use of Government cars by the Prime Minister or Mrs Major for non-official purposes is subject to a charge. Such circumstances would include attendance at Party functions, private holidays, shopping, etc. It has been the practice for past Prime Ministers to indicate which of the charges should be directed to Party headquarters for settlement, and to meet the remaining charges themselves. (The rendering of such accounts is handled within Appointments Section at No 10.)

Because the Prime Minister (and certain other Ministers) are required for security reasons to use a Government car rather than their own for <u>all</u> journeys by road (including those for private and party purposes), it has been agreed (Cabinet Office reference AO88/1952) that the use of a Government car in these circumstances should be charged at a special rate equivalent to the estimated running costs of a private vehicle. The rate is currently 12.519p per mile and is derived from the AA schedule of motoring costs for a self-driven 1300cc car.

In the absence of such a security requirement this arrangement does not apply to Mrs Major when travelling alone. However, if she or her family wishes to make use of a Government car for private or Party purposes and a No 10 allocated car is available, the charge would be at the rate of the standard Civil Service motor mileage allowance, currently 35.7p per mile.

In other circumstances, if operational factors do not make it possible for a No 10 allocated car to be provided, the private use of a GCS pool car by Mrs Major or her family would be charged at the GCS pool hire rate of £21.56 (plus VAT) per hour up to 2000 hours and £30.14 (plus VAT) after 2000 hours.

Booking arrangements

All bookings for Government cars should be made through the Duty Clerk at No 10 regardless of whether the journey is with or without charge.

The services of the Duty Clerk are also available for booking cars from independent commercial operators, which experience shows may be a good deal cheaper than using a GCS vehicle. For example, one operator with whom the Cabinet Office has an account (Galaxy Radio Cars Ltd) charges £1 per mile (minimum £3.90) plus an administrative charge of 12½% and VAT. In order to secure a car at the most advantageous rate the Duty Clerk should be given as much warning as possible of an intended booking, since not all sources may be available at short notice.

It would be helpful if, when booking a car, Mrs Major could give an indication of the nature and purpose of the journeys so that this can be related to the log kept by drivers and others, and be subject in due course to the appropriate allocation of a charge, if any.

Robin Catford

PRIME MINISTER #1/- A word please \$1.2

Use of Government Cars

You asked (below) about the charge made for Government cars used by you or Mrs Major for private or Party purposes.

I am sorry to have taken so long in sorting this out, but some aspects have needed negotiating afresh with the Cabinet Office.

The short answer is that when <u>you</u> - for security reasons - are obliged to use an official car for private or Party purposes instead of your own vehicle you are charged at a special rate of 12.519p per mile.

Mrs Major, however, would be charged (at best) at the Standard rate for an allocated car of 35.7p per mile, provided a No 10 car is available. To use a GCS pool car, however, costs upwards of £24 per hour. In the latter case a commercially hired car would be a better option, and the Duty Clerk can organise this.

I attach a comprehensive note setting out the position.

Robin Catford

1 st February 1991

Reference

MR CATFORD

From: D A Morris

Date: 31 January 1991

USE OF THE GOVERNMENT CAR SERVICE BY THE PRIME MINISTER AND MRS MAJOR

We have spoken on several occasions about use of the GCS by the Prime Minister and Mrs Major for private or Party purposes.

Prime Minister

2. The Prime Minister and other Ministers for whom the security authorities exceptionally consider it essential may use their official cars for all journeys by road, including those for private or Party purposes. The charge for use of official cars for private or Party purposes in these circumstances is at a rate equivalent to the cost it is estimated would have been incurred had a private car been used - ie on the basis of the running costs contained in the AA's schedule of motoring costs for a self-driven 1300cc car, currently 12.519p per mile.

Mrs Major

3. Mrs Major is assessed at threat level 5 which does not necessitate the use of a GCS car for security reasons. However, if Mrs Major wishes to make use of a GCS car for private or Party purposes and a No 10 allocated car is available the charge is at the standard motor mileage allowance, currently 35.7p per mile. If use is made of a GCS pool car the hire charge is £21.56 (plus VAT) per hour up to 8.00pm and £30.14 (plus VAT) per hour after 8.00pm. The charge is based on details recorded by the driver and covers the time a car leaves and returns to the Ponton Road garage.

4. In addition to the GCS the Cabinet Office has an account with Galaxy Radio Cars Ltd. The cost is £1.00 per mile - minimum charge of £3.90 - together with an administrative charge of $12\frac{1}{2}\%$ plus VAT. Waiting time is £10.20 per hour. Galaxy also operate a VIP service for which the cost is £1.25 per mile - minimum charge of £12.00 - with waiting time at £11.40 per hour.

Reference.....

5. As an alternative the Cabinet Office has an account with the Computer Cab Co Ltd. There is a booking fee of £1.40 (plus VAT) on each booking. The metered fare, minimum of £5.40, is charged at the rates shown attached. If a taxi is kept waiting more than nine minutes a charge of 16p per minute is levied for every minute of waiting. A service charge (tip) of 12.5% is made on the combined fare. There is additionally an administrative charge of 15% (subject to VAT) on all fares with a total of at least £12.50

Dennis Monnis

D A Morris

OSB

DRIVERS TARRIFF

LICENSED TAXI-CABS

METROPOLITAN POLICE

The driver must, unless he has a reasonable excuse, accept any hiring up to 6 miles (20 miles if he is at Heathrow Airport), if the destination is in the Metropolitan and/or City Police Districts. The fare for such journeys is as follows:

Fare Table

£1.00	For the first 1021.5 yards or 3 minutes 36 seconds.
20p	For each additional 340.5 yards or 1 minute 12 seconds until the fare exceeds £6.40.
20p	

	20 p	
E	ktra Charges	
1.	ADDITIONAL PASSENGERS	
	Each person (excluding infants in arms) (2 children under 10 count as one person)	20p
2.	LUGGAGE	
	Each item in the driver's compartment and each other item over 2 feet long	10p
3.	EVENINGS, NIGHTS, WEEKENDS AND PUBLIC HOLIDAYS	
	For any hiring beginning ar ending within the following periods:—	
	Mondays to Fridays 8 pm to midnight	
	Saturdays 6 am to 8 pm	40p
	Monday to Friday nights, midnight to 6 am	
	Between 8 pm on the day hefore until 6 am on the day after Sundays and Public Holidays	60p
	Between 8 pm on 24 December and 6 am on 27 December	
	Between 8 pm on 31 December and 6 am on 1 January.	£2
4.	TELEPHONE BOOKINGS	
	For any hiring which is arranged by telephone. Note: Only one of the charges listed at 3 is payable in respect of one hiring.	£1.20

COMPLAINTS about the cab or the driver should be sent immediately to the Metropolitan Police, Public Carriage Office, 15 Penton Street, London, N1 9PU with the number of the cab or the number of the driver's badge. Complaints can also be notified by telephone to 071-278 1744 on Monday to Friday, 9 00 am to 4.00 pm.

LOST PROPERTY should be claimed at the Metropolitan Police Lost Property Office at the same address between 9.00 am and 4.00 pm Monday to Friday. Telephone enquirles may be made on 071-833 0996. Please allow at least 24 hours from loss before making any enquiry.

Reference.....

MR CATFORD

From: D A Morris

Date: 25 January 1991

USE OF THE GOVERNMENT CAR SERVICE BY THE PRIME MINISTER AND MRS MAJOR

We spoke about my minute of 22 January.

2. As you are aware the former Prime Minister was charged the standard mileage rate for use of the GCS for private or Party purposes. I have discussed this with the Senior Finance Officer and it is considered the standard rate should continue to apply for the use of an allocated vehicle. I have also approached PSA who have unearthed a 1982 letter supporting the private use of the GCS being charged at the standard rate (with any subsistence incurred). The Treasury - Finance Division, Chancellor's Private Office and Office Services - have so far been unable to trace Mr Major being charged for private use of the GCS. (They will confirm one way or the other on Monday.

Dennis Morris

DA Morris

OSB

GCS pool vehicle — Standard Standard rate

GCS pool vehicle — Standard Standard rate

Change

Mr Tumbel

PM's private/party use of transport

the attached is what I had hoped to be able to say in response to the PM's recent query (within), subject to Cat off clearance.

However, they will not agree either to the "puther transport rate" being applied (X in my minute) or to Mrs Major being clarged for a No 10 car (when available) at the "Standard motor mi leage rate" (Y in my minute) rather than the E20+ per how GCS pool rate.

Their authority for refusing their concessions which I proposed is cited in their attached minute.

I can easily revise my draft to fall in with all this, but I fear there may be a reaction from the PM — especially as smelting akin to Y appears to lave been applied to him when Clancellor.

What next?

OLC.

(11.375 p/mile)

DRAFT

Use of Government Cars by the Prime Minister

Three Government cars (and a reserve) are on permanent allocation to No 10 (and can be augmented when required) to cover the Prime Minister's transport requirements for all official purposes. The cost is, of course, met against the No 10 budget.

A separate note dated 18 January gives guidance on the circumstances in which Mrs Major may also be provided with a Government car without charge.

The use of Government cars by the Prime Minister or by Mrs Major for non-official purposes is subject to a charge. Such circumstances would include attendance at Party functions, private holidays, shopping, etc. It has been the practice for past Prime Ministers to indicate which of the charges should be directed to Party headquarters for settlement, and to meet the remaining charges themselves. (The rendering of such accounts is handled within Appointments Section at No 10.)

Because the Prime Minister is normally required for security reasons to use a Government car rather than his own for private journeys, the rate charged is at the concessionary figure of 18.8 pence/mile (ie the "public transport rate" currently in force under Civil Service arrangements) and not at the "standard wotov mileage rate" which would otherwise be applicable (35.7 pence/mile currently). The former rate would also apply to a car provided separately for Mrs Major if similar security requirements should

In other circumstances, private use of a Government pool car by Mrs Major or her family is charged at full cost on a time basis (currently upwards of £20/hour depending on type of car and time of day) - unless operational factors make it Y possible for one of the cars on permanent allocation to No 10 to be used, in which case the mileage rate of 34.4 pence/mile applies. As an alternative to using a Government pool car at the hourly rate, a cheaper option would be to use the services of an independent car hire firm. (This can also be booked through the Duty Clerk at No 10.)

[J.R.C.]

RESTRICTED Covering CONFIDENTIAL

Reference

MR CATFORD

From: D A Morris

Date: 22 January 1991

USE OF THE GOVERNMENT CAR SERVICE BY THE PRIME MINISTER AND MRS MAJOR

You asked for advice on the rates to be paid by the Prime Minister and Mrs Major for use of the GCS for private or Party purposes.

Prime Minister

2. A copy of the relevant paragraph from the guidance on travel by Ministers (C(P)(87)3 - being reissued but paragraph remains unchanged) is attached at 'A'. You will see that the charge for use of an official car for private or Party purposes "will be on the basis of the Civil Service Motor Mileage Allowance". Finance Division are checking their files to establish who decided, and on what understanding, the Frime Minister should be charged at the standard rate, currently 35.7p per mile. I will let you know the outcome. I have pointed out to Finance Division that Treasury charged Mr Major at the public transport rate, currently 18.8p per mile.

Mrs Major

- 3. The threat to Mrs Major has been assessed at level 5 which does not necessitate the use of a GCS car for security reasons. Nevertheless, if Mrs Major wishes to make use of the GCS, and you accept it is inappropriate for her to use a No 10 allocated car, the short-term charge is £21.56 (plus VAT) per hour up to 8.00pm and £30.14 (plus VAT) per hour after 8.00pm. The charge is based on details recorded by the driver and covers the time a car leaves and returns to the Ponton Road garage.
- 4. As an alternative to the GCS the Cabinet Office has an account with Galaxy Radio Cars Ltd. The cost is £1.00 per mile minimum charge of £3.90 together with an administrative charge of $12\frac{1}{2}\%$ plus VAT. Waiting time is £10.20 per hour. Galaxy also operate a VIP service for which the cost is approximately £1.25 per mile with waiting time at £11.40 per hour.

1 w

RESTRICTED Covering CONFIDENTIAL

Reference

5. As a further alternative the Cabinet Office has an account with the Computer Cab Co Ltd. There is a booking fee of £1.40 (plus VAT) on each booking. The metered fare, minimum of £5.40, is charged at the rates shown at 'B'. If a taxi is kept waiting more than nine minutes a charge of 16p per minute is levied for every minute of waiting. A service charge (tip) of 12.5% is made on the combined fare. There is additionally an administrative charge of 15% (subject to VAT) on all fares with a total of at least £12.50. An example of a Computer Cab charge is £14.16 for a journey from No 10 to Kings Cross.

Dennis Mornis

D A Morris

OSB

GUIDANCE ON TRAVEL BY MINISTERS

I. The Use of Official Cars

- 1. Cabinet Ministers, Ministers in charge of major Departments and such other Ministers as the Prime Minister may indicate will have first call on cars in the Government Car Service pool. When the Minister concerned does not require the car it should be made available for other use within the Department (see also Paragraph 8).
- 2. On Mondays to Fridays Ministers may use a car in London (the Metropolitan Police District) for any purpose (other than Party business, see Paragraph 5) which will secure a saving of their time. They may also use it for the purpose of attending an official engagement outside the Metropolitan Police District if that is the most convenient way of travelling to their destination.
- 3. Ministers are permitted to use an official car for home to office journeys on the understanding that they would normally be carrying classified papers on which they would be working. Ministers may use official cars for journeys to a house in the country within a reasonable distance (say, 50 miles) from London if they have been seriously delayed by their official duties and other means of transport are not conveniently available.
- 4. It is desirable, as far as possible, to keep the hours of duty of drivers within reasonable limits. Ministers must therefore be prepared to use any car at weekends (see also Paragraph 7). At these times cars may normally be used only for official purposes or for social occasions of an official character in London. Cabinet Ministers and Ministers specified by the Prime Minister may, however, use a car from a pool outside London at weekends for journeys of reasonable distance (say, up to 50 miles) between home and an airport or railway station conveniently placed in relation to a Government car pool.
- 5. Except for Ministers covered by the special arrangements in Paragraph 6, official cars should not be used for journeys on Party business, such as constituency visits or attendance at Party meetings. There is, however, no objection to using an official car if the meeting involving Party business takes place immediately between two official engagements in the course of the working week.
- 6. The Prime Minister, the Secretary of State for Defence, the Foreign and Commonwealth Secretary, the Home Secretary, the Secretary of State for Northern Ireland, and any other Minister for whom the security authorities exceptionally consider it essential may use their official cars for all journeys by road, including those for private or Party purposes. Ministers will normally be charged for the use of the official car on journeys for private or Party purposes which are outside the provisions of Paragraphs 2–5. The charges will be on the basis of the Civil Service Motor Mileage Allowance.
- 7. Car drivers are required to keep records in the form of log sheets. Journeys between points within five miles of Whitehall will not be recorded individually, but all other journeys outside this area will be detailed in full. Ministers will be responsible for ensuring that cars are used only for authorised journeys, and for identifying which journeys require repayments. Log sheets will be sent weekly to Ministers' Private Secretaries for authorisation.

LICENSED TAXI-CARS

METROPOLITAN POLICE

The driver must, unless he has a reasonable excuse, accept any hiring up to 6 miles (20 miles if he is at Heathrow Airport), if the destination is in the Metropolitan and/or City Police Districts. The fare for such journeys is as follows:

Fare Table

£1.00	For the first 1021.5 yards or 3 minutes 36 seconds.
20p	For each additional 340.5 yards or 1 minute 12 seconds until the fare exceeds £6.40.
	Thereafter for each 227 yards or 48 seconds.

E	xtra Charges	
_1.	ADDITIONAL PASSENGERS Each person (excluding infants in arms) (2 children under 10 count as one person)	20p
2.	LUGGAGE Each item in the driver's compartment and each other item over 2 feet long.	
3.	EVENINGS, NIGHTS, WEEKENDS AND PUBLIC HOLIDAYS For any hiring beginning or ending within the following periods:— Mondays to Fridays 8 pm to midnight Saturdays 6 am to 8 pm	40n
	Monday to Friday nights, midnight to 6 am Between 8 pm on the day before until 6 am on the day after Sundays and Public Holidays	60p
	Between 8 pm on 24 December and 6 am on 27 December Between 8 pm on 31 December and 6 am on 1 January	
4.	For any hiring which is arranged by telephone	£1.20

COMPLAINTS about the cab or the driver should be sent immediately to the Metropolitan Police. Public Carriage Office, 15 Penton Street, London, N1 9PU with the number of the cab or the number of the driver's badge. Complaints can also be notified by telephone to 071-278 1744 on Monday to Friday, 9.00 am to 4.00 pm.

LOST PROPERTY should be claimed at the Metropolitan Police Lost Property Office at the same address between 9.00 am and 4.00 pm Monday to Friday. Telephone enquiries may be made on 071-833 0996. Please allow at least 24 hours from loss before making any enquiry.

Note: Only one of the charges listed at 3 is payable in respect of one hiring.



10 DOWNING STREET

From the Principal Private Secretary

he Catter

Can re have a road. I am me sure what come to I'm in touling of. (1) PM hard in No 10 to . Parts contrace. Norma hard undequalents to neet him (a veturns home separatery) I would regard Normain Jourseys as crapeate (11) But he may be reterny to cranges for his journey. What is the position were?

> AT 2, 11/91

CONFIDENTIAL



Department of the Environment

Property Holdings
Directorate of Special & Central Services

Contract of Special & Central Services

St Christopher House Southwark Street London SE1 0TE Telephone 071-921 37988 Facsimile 071-921 2357 Telex 21352 DOESCH

18 January 1991

Dear Private Secretary

GOVERNMENT CAR SERVICE - SECURITY

With the outbreak of hostilities in the Gulf it is more than ever necessary that we should exercise vigilance in all aspects of the service provided by the Government Car Service. Drivers have been instructed to be particularly scrupulous in observing security rules. There are however two particular points on which I would be grateful for your help.

First, daytime parking of vehicles. In some departments it may not be possible for cars to be kept in secure accommodation when not actively in use, but wherever such accommodation is available it should be used. Clearly there is a need to have regard to the possible inconvenience of some delay in the arrival of the car to pick up a Minister, particularly in the context of division bell demands. But we must have rather greater regard to the security requirements than has perhaps been the case in the past. The recent Home Office report on these issues, which has been endorsed by Ministers, specifically draws attention to the need for secure daytime parking of GCS vehicles. The relevant recommendation reads:

"We recommend therefore that secure parking arrangements by day and night be made available as a matter of urgency to all Government cars carrying principals assessed at threat level three and above. In the future similar arrangements should be made for all other GCS cars, since, apart from the threat to the principals involved, those cars will frequently be taken into secure parking areas and close to other principals at higher risk for meetings and social events. (Recommendation 32). Where secure parking is not possible, stricter enforcement of rules for drivers will be necessary, even where this may be to the inconvenience of both drivers and of principals".

The second point is, in effect an extension of the first and concerns the actual observance of security requirements. It can happen - and indeed has happened - that instructions are given to a GCS driver by either a Minister or the Private Office which clearly conflict with the security rules under which, on the instructions of the Security authorities, GCS is required to operate. In such circumstances the



CONFIDENTIAL

driver is likely to have no choice but to carry out the Minister's instructions and this may well give rise to difficulties. As a general rule, as the Home Office report makes clear, drivers should not be asked to break security rules. If, on occasion, this is unavoidable I would be grateful if you would let me know the circumstances. This will enable any necessary alternative security arrangements to be considered in consultation with the security authorities. It will also avoid the possibility of unjustified disciplinary action against the driver concerned.

Yours sincerely

M J WANSTALL

Director of Special and Central Services

anstall

MRS. MAJOR

USE OF GOVERNMENT CARS

You asked for guidance on when Government cars may be used without charge. A note setting out the principles we propose to follow is attached.

AT

PP ROBIN CATFORD

18 January 1991

cc.
Duty Clerk
Miss Wallis

Miss Hordern

Normer had been when there would be a charge when I was brownling in the neuron car but function.

There must went be wrong?

folm 11. 18.1.

Use of Government Cars by Mrs. Major

Apart from occasions when she travels with the Prime Minister on official business, Mrs. Major is entitled to be provided with a separate Government car (if available) without charge in circumstances such as the following:

- (i) travelling from home to attend a function with the Prime Minister in London or to join him at Chequers;
- (ii) the converse of (i);
- (iii) travelling independently to or from a function attended with the Prime Minister but where he has prior or later commitments elsewhere in which she is not involved;
- (iv) travelling to or from events which she attends in a representational capacity on behalf of the Prime Minister.

The principle applied to determining the journeys which are covered by the free provision of a Government car is that they must arise out of Mrs. Major's position as wife of the Prime Minister. Such journeys are official and are met against the No.10 budget. This of course covers other members of her family travelling with her. The same provision cannot, however, be made for members of the family travelling alone.

Cars required for journeys covered by the above should be booked through the Duty Clerk at No.10 and will normally be met by one of the cars on permanent allocation to No.10; but depending on operational factors it will sometimes be necessary for a Government Car Service (GCS) pool vehicle to be provided.

The services of the Duty Clerk at No.10 are also available to obtain cars for Mrs. Major for journeys other than those covered by the above and for which she will be charged. It is possible that one of the No.10 cars or a car from the Government Car Service (GCS) pool may be available if desired, but experience shows that a vehicle from an independent car hire firm may be considerably cheaper, and the Duty Clerk is able to obtain a vehicle from such a source if given sufficient warning.

It would be helpful if, when booking a car, Mrs. Major could give an indication of the nature and purpose of the journeys so that this can be related to the log kept by drivers and others, and be subject in due course to the appropriate allocation of a charge, if any.

ROBIN CATFORD

18 January 1991

jd c:\wpdocs\pps\cars



Department of the Environment

Prime Minister's Office 10 Downing Street Ce Mrs Richards
Nars Partin

BUILDING MANAGEMENT SCOTKAND

Room H646

Argyle House

3 Lady Lawson Street Edinburgh EH3 9SD

Fax 031 222 6408

Telephone Direct Dialling 031 222 6543

Switchboard 031 229 9191 GTN Code 7161

GTN Code 7161

Our ref: SB 10038/18

9 December 1990

Dear Customer

LONDON

GOVERNMENT CAR SERVICE, SCOTLAND

We have recently concluded a review of our prices, which have not been increased since 1st April 1988. As a result, we are obliged to increase our rates with effect from 1st January 1991. The revised charges are as follows (old rates in brackets):-

Chauffeur Driven Cars

Monday-Friday	- Hourly Rate (between 0800-2000 hours)	£19.00	(£17.00)
	Hourly Rate (outwith 0800-2000 hours)	£25.00	(£22.00)
	Daily Rate (covers first 8 hours*)	£120.00	(£107.00)
Saturday-Sunday	- Hourly Rate Daily Rate (covers first 8 hours*)	£25.00	(£22.00)

* Note - All hours in excess of 8 are charged at the relevant hourly rate.

Please address any enquiries on these revised rates to the GCS Supervisor, Morag Warwick on 031-222-6594 in the first instance.

May I take this opportunity to wish you and your staff a Merry Christmas and a Happy and Prosperous New Year.

Yours sincerely

G BURNS GCS Manager



Department of the Environment

cc Mr Cat for Mr Perlis

Ponton Road London SW8 5AX
Telex 928064
Facsimile 071-217 3840
Preset charges) Telephone 071-217 ompare to

Property Holdings Government Car Service

Direct Line: 071-217 3821

Our Ref: PO/ACC/2

17 December 1990

Dear Customer

GOVERNMENT CAR SERVICE : HIRE RATES FROM 1.1.1991

Further to Mr Wanstall's letter of 4 December '90, the revised charges for GCS vehicles as from 1 January 1991 will be as follows:

A) WEEKLY RATES - STANDARD FIRST CALL CARS

	Option 1	Option 2	Option 3
	Basic rate (07.00 to 20.00 Monday to Friday)	24 Hr Service (07.00 Monday to 18.00 Friday)	Full 7 Day Service
	£	£	£
Montego/Cavalier/Sierra	659.00	753.50	848.00
Rover	726.00	815.00	929.50
Daimler Sovereign/Jaguar	889.00	993.00	1080.00

Customers who select the Option 1 or 2 level of service will be able to use their cars outside the periods covered by these options at the following hourly rates, charged in addition to the weekly rates shown above.

Hourly rate before 20.00 hrs Weekdays	Hourly rate (After hours) Weekday nights after 20.00 hrs, Sats & Suns
3	£
20.54	25.65
21.82	26.95
28.25	33.30
	before 20.00 hrs Weekdays £ 20.54 21.82



B) OTHER CHARGES

a)	Pool Day Rate	£	21.56	per hour
ь)	Pool Night Rate	£	30.14	per hour
c)	Despatch	£	16.17	per hour
d)	Despatch (weekly)	£	505.00	
e)	Shuttle (weekly)	£	574.00	
f)	Limousine Day Rates	£	25.85	per hour
g)	Limousine Night Rates	£	32.34	per hour

4. Please address any enquiries on these revised rates to Miss J Appleton on 071-217 3810 in the first instance.

Yours sincerely

T A McCarthy Fleet Manager Government Car Service

er he Sotfact



Department of the Environment

Property Holdings

Directorate of Special & Central Services

St Christopher House Southwark Street London SE1 0TE

at frap

Telephone 071-921 3988 Facsimile 071-921 2357 Telex 21352 DOESCH

LS Mis mar we were expecting?

4 December 1990

Dea bustone.

GOVERNMENT CAR SERVICE

Since my Fleet Manager wrote to you in July about GCS charges, we have been faced with a number of additional costs, including additional fuel costs consequent on events in the Gulf and security costs following recent terrorist attacks. More significantly we have recently discovered that our charges to Departments do not cover the superannuation costs of GCS employees, whereas they should do so.

Given the essentially 'demand led' nature of the service which GCS has to provide, there is very limited scope for major cost savings, but we have deferred until next year some items of capital expenditure. Despite this I have to advise you that it will be necessary to increase all GCS charges by 10% with effect from 1 January 1991.

A full scale review of the basis on which GCS charges are calculated is now under way. At present, the three options available do not adequately provide for the very wide differences in the number of hours for which the car is used. In addition customers who use cars for the fewest hours within the normal week are often subsidising, sometimes substantially, those who use cars for much longer periods. The aim of the review will be to produce a system which will link charges much more closely to actual hours of use.

I am hoping to be able to produce proposals in time for the new system to operate from 1 April 1991 and will write with further details as soon as possible.

M J WANSTALL

Director of Special and Central Services



CARS: 50 B2

26 November 1990

Prime Ministerial Cars

As agreed on the telephone today, I attach a schedule of cars and vehicles to cover journeys to and from Buckingham Palace for the change over of Prime Minister later this week.

The drivers here are being instructed accordingly, but I enclose spare copies of this letter for you to pass on to GCS through whatever channel is appropriate.

A R Atherton Esq cc: Andrew Turnbull Dennis Oliver Duty Clerk

CHANGE OF PRIME MINISTER : JOURNEYS TO AND FROM BUCKINGHAM PALACE, NOVEMBER 1990

TO PALACE	CAR	DRIVER
From No 10 : Mrs Thatcher + DT	Daimler F 908 FYR	Dennis Oliver
From No 10 : Andrew Turnbull	Jaguar F 904 OYR	Bob Rumble
From home : New PM if Mr Heseltine or office if Mr Hurd	Private Car FCO car	Private driver FCO driver
if Mr Major	Treasury car	Treasury driver
From No 10 : spare car	Rover G 774 TYM	Nigel Dean
FROM PALACE		
To No 10 : if Mr Heseltine	Daimler F 908 FYR	Bob Rumble
if Mr Hurd	Ξ	=
if Mr Major	=	Ξ
To No 10 : Andrew Turnbull	Rover G 774 TYM	Nigel Dean
To Dulwich : Mrs Thatcher + DT	Jaguar F 904 OYR	Dennis Oliver

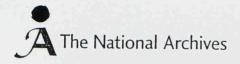
Notes:

F 908 FYR is the No 1 Daimler normally used by the Prime Minister.

F 904 OYR is the Jaguar allocated henceforth to Mrs Thatcher

G 774 TYM is one of the No 10 Rovers

Dennis Oliver will be leaving No 10 on permanent allocation to Mrs Thatcher Bob Rumble will initially become the new Prime Minister's driver, but this may not be permanent depending on the availability of other drivers



DEPARTMENT/SERIES	
PIECE/ITEM 3232 (one piece/item number)	Date and sign
Extract details:	
Catford to Maass duted 26 November 1990 with attachment	
CLOSED UNDER FOI EXEMPTION	
RETAINED UNDER SECTION 3(4) OF THE PUBLIC RECORDS ACT 1958	
TEMPORARILY RETAINED	24/8/2017 5. Gray
MISSING AT TRANSFER	1
NUMBER NOT USED	
MISSING (TNA USE ONLY)	
POCUMENT PUT IN PLACE (TNA USE ONLY)	

Cite MM MR. CATFORD cc: Mr. Mills Mr. Perks I should have sent you a copy of the attached minute to John Mills and Terry Perks about the use of 'Option 3' cars. As you will see, I am encouraging them to make use of the free hire of a car to which we are entitled when one of our drivers is unavailable, because of annual leave or periods off duty. Dennis Oliver has had a word with me about this and points out that the scope for such free GCS 'Option 3' cars at lunch time is limited, largely because our own cars are normally fully in use ferrying No.10 people to and from lunch. He mentioned that we also have a replacement driver at lunch time to cover Paul's break. A further point Dennis raised was that Paul is at the moment entirely devoted to messenger work. He wonders whether it might be possible for him - or his replacement at lunchtime - to help the other drivers out at times of pressure. Apparently Peter Taylor and Dot tend to resist this because they argue that Paul needs to be on stand-by for any urgent work. They may have a point, but perhaps there is some scope for Paul to help on short journeys? Do you have any views on this? (85) CAROLINE SLOCOCK 20 NOVEMBER 1990

c:\wpdocs\home\Cars.MRM

18



Department of the Environment

CONFIDENTIAL

Miss Patricia Parkin Duty Clerk Office No.10 Downing Street LONDON SW1

Property Holdings Government Car Service

Ponton Road London SW8 5AX
Telex 928064
Facsimile 071-217 3840
Telephone 071-217

Direct Line: 071-217 3846

19 November 1990

Dear Miss Parkin

GOVERNMENT CAR SERVICE EXPENDITURE BREAKDOWN

I enclose a breakdown of the monthly long term hire figures with the following additional information:-

- 1) Item 1113/0005/5 Charge £5,175.00 is higher than usual as it refers to a five week month for the Prime Ministers' 1st car.
- 2) July, August, and September reductions reflect recess of Parliament.
- 3) Other long term charges are included in the listing i.e. Overnight expenses, and radio telephone charges.

The Year To Date total expenditure as at 19.11.90 is £148,182.00 compared to a total long term cost of £84,018.00, giving a short term figure to date of £64,164.00.

I trust the attached and above information will be of assistance.

Yours sincerely

GRAEME WHEATLEY
Accounts Section

ENCLS:

cc: Mr R A Dawson - GCS



PSA GCS Company 1

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6/1	1/90	Noni	nal ledge	r	NL code '1	309	' A	/c code 'D22'	Ref. No. ' '	All transacti	ons Page -1
S	NL	code	date	a/c	item	ref	VAT	Narrative	Amount	Balance	
SL	1309	5700	27/04/90	D22	0965 0001	006283	S	LONG TERM	-1,040.00	-1,040.00	
SL	1309	5700	27/04/90	D22	0965 0001	006283	S	LONG TERM	-2,752.00	-3,792.00	
SL	1309	5700	27/04/90	D22	0965 0001	006283	S	LONG TERM	-3,016.00	-6,808.00	
SL	1309	5700	27/04/90	D22	0965 0001	006283	S	LONG TERM	-3,016.00	-9.824.00	
SL	1309	5729	04/04/90	D22	0906 0007	005959	Ε	T/S OV/XP	-119.59	-9,943.59	
SL	1309	5729	04/04/90	D22	0906 0007	005959	Ε	T/S DV/XP	-76.20	-10,019.79	

16.	11/90	Nomi	nal ledge	r	NL code	1309	' A	/c code 'D22'	Ref. No. ' '	All transactions	Page -1
S	NL	code	date	a/c	itea	ref	VAT	Narrative	Amount	Balance	
SI	130	9 5700	30/05/90	D22	1033 0	012 006595	S	LONG TERM	-1,040.00	-1,040.00	
SI	130	9 5700	30/05/90	D22	1033 0	012 006595	S	LONG TERM	-2,752.00	-3,792.00	
SI	130	9 5700	30/05/90	D22	1033 0	012 006595	S	LONG TERM	-3,016.00	-6,808.00	
SI	130	9 5700	30/05/90	022	1033 0	012 006595	S	LONG TERM	-3,016.00	-9,824.00	
SI	130	9 5700	30/05/90	D22	1033 0	012 006595	S	LONG TERM	-4,140.00	-13,964.00	

16/	11/90 Nominal ledger	NL code '1309 ' A/c code 'D22'	Ref. No. ' '	All transactions	Page -1
S	NL code date a/c	item ref VAT Narrative	Amount	Balance	
SL	. 1309 5724 29/06/90 D22	1119 0018 007120 E T/S OV/XP	-50.40	-50.40	
SL	1309 5724 29/06/90 D22	1119 0018 007120 E T/S OV/XP	-40.30	-90.70	
SL	1309 5724 29/06/90 D22	1119 0018 007120 E T/S OV/XP	-88.50	-179.20	
SL	1309 5700 27/06/90 D22	1113 0005 006980 S LONG TERM	-1,300.00	-1,479.20	
SL	1309 5700 27/06/90 D22	1113 0005 006980 S LONG TERM	-3,440.00	-4,919.20	
SL	1309 5700 27/06/90 D22	1113 0005 006980 S LONG TERM	-3,770.00	-8,689.20	
SL	1309 5700 27/06/90 D22	1113 0005 006980 S LONG TERM		-12,459.20	
SL	1309 5700 27/06/90 022	1113 0005 006980 S LONG TERM		-17,634.20	
SL	1309 5729 04/06/90 D22	1053 0013 006730 E T/S OV/XP		-17,752.08	

16/1	1/90 Nominal ledger	NL code '1309 ' A/c code 'D22'	Ref. No. '	All transactions	Page -1
S	NL code date a/c	item ref VAT Narrative	Amount	Balance	
SL	1309 5700 30/07/90 D22	1177 0006 007433 S LONG TERM	-3,084.00	-3,084.00	
SL	1309 5700 30/07/90 D22	1177 0006 007433 S LONG TERM	-3,380.00	-6,464.00	
SL	1309 5700 30/07/90 D22	1177 0006 007433 S LONG TERM	-3,380.00	-9,844.00	

PSA GCS Company

16/1	1/90 Nominal ledger	NL code '1309 ' A/c code 'D22'	Ref. No. '	All transactions	Page -1
S	NL code date a/c	item ref VAT Narrative	Amount	Balance	
SL	1309 5700 28/08/90 D22	1235 0012 007810 S LDNG TERM	-3,084.00	-3,084.00	
SL	1309 5700 28/08/90 D22	1235 0012 007810 S LONG TERM	-3,380.00	-6,464.00	
SL	1309 5700 28/08/90 D22	1235 0012 007810 S LONG TERM	-3,380.00	-9,844.00	
SL	1309 5729 28/08/90 D22	1233 0012 007802 E	-57.75	-9,901.75	

SelT.

4225.00 L/T. 4225.00 L/T. 3855.00 L/T.

16	/11/9	70 N	lomin	al ledge	r	N	L cod	ie '1	309 '	A	/c code 'D22'	Ref. No. '	All trans	actions	Page -1
S	. 1	(L co	de	date	a/c		ite	en -	ref	VAT	Narrative	Amount	Balance		
SI	13	509 5	700	23/10/90	D22		1339	0006	008436	S	L/T HIRE	-3,084.00	-3,084.00		
SI		109 5	700	23/10/90	D22		1339	0006	008436	S	L/T HIRE	-3,380.00	-6,464.00		
SI				23/10/90			1339	0006	008436	S	L/T HIRE	-3,380.00	-9,844.00		
SI	13	109 5	707	17/10/90	D22		1321	0004	008333	S	OUTSIDE OPTION	-151.58	-9,995.58		
SI	13	109 5	728	03/10/90	D22		1384	0022	008242	S	RAD.TEL ACCOUN	-0.35	-9,995.93		
SI	13	109 5	729	02/10/90	D22		1300	0008	008199	Ε	T/S OV/XP	-44.40	-10,040.33		
SI	1	309 5	729	02/10/90	D22		1300	8000	008199	Ε	T/S OV/XP	-44.30	-10,084.63		
SI	13	109 5	729	02/10/90	D22		1300	0008	008199	E	T/S OV/XP	-146.80	-10,231.43		

fue

MR MILLS
MR PERKS

cc: No.10 Drivers

USE OF GOVERNMENT CARS

As you will know, we have been making concerted efforts to reduce our expenditure on the short-term hire of Government cars. One measure which has proved particularly effective has been the use of what is known as "Option 3". Under this arrangement, the Government Car Service meets the costs of hiring a car. They agree to do so because we are already paying for a basic service under a flat rate charge. This covers the cost of our regular drivers and cars and when a driver is not available because they are off duty or on annual leave we can call on a free Government car to take their place. We use Option 3 most frequently in the evening when our drivers have gone home. But it can be used early in the morning and also during the day e.g. if a driver is at lunch.

My purpose in writing to you is to remind the Policy Unit and Press Office of this service so that you can call on it when you find a No.10 driver is not available. The use of Option 3 had led to significant savings, and is particularly useful where long journeys have to be made.

The Duty Clerks order cars for the Private Office and, after a certain hour, for the rest of No.10. They can be relied on to ask for an Option 3 car if we are eligible for one. But when a booking is being made by the Press Office or the Policy Unit, and a No.10 car is not available, the No.10 drivers should be asked whether an Option 3 car would be possible as they will be aware of how many of our drivers will be working. When a No.10 driver cannot be contacted, the Duty Clerk should be consulted about the availability of an Option 3 GCS car. A booking can then be made with the GCS on the basis of this advice.

Was

Caroline Slocock

16 November 1990

c: cars (MJ)



Department of the Environment

Property Holdings Government Car Service

Ponton Road London SW8 5AX Facsimile 07 071-217 3840 Telephone 071-217

Direct Line: 071-217 3810

Mr D Kerr 10 Downing Street LONDON SW1

JA/SP

18 September 1990

Dear Mr Kerr

NO 10 USEAGE OF GCS CARS

I refer to our telephone conversation of 17 September, in which we agreed to institute a daily check system as to the use of Option 3 cars by No 10 staff. A copy of the instruction issued to our Briefing Officers is enclosed.

We also spoke about the outstanding queries on the charges to your department, and agreed that I would look into these and authorise adjustments where necessary. But I would be unable to check on all of the queries regarding Option 3 useage.

I have now completed the adjustments and enclose a copy of the Credit Note No.008019, denoting the invoices in which adjustments have occurred on.

There were instances where you have queried the cost of journeys as being excessive. These are due to a number of factors, ie:

- (a) Waiting time due to the car being booked for a specific time and the passenger turning up much later.
- (b) There is a standard procedure for drivers when taking passengers to Airports. They are to wait until the flight has departed before leaving the Airport Suite.
- (c) Added instructions to the driver by the passenger to vary the route.

Not the of No.10.

A query was made on one invoice requesting the passengers name. For security reasons, we are not always given the passengers name or their destination, we do not query this, we just send a car. But if this causes problems, perhaps an instruction could be issued asking that a reference of some sort must be given when booking a car.

I hope this will assist you and trust that the matter regarding the option useage is now resolved.

Yours sincerely

JAN APPLETON

Senior Section Leader

ENC:

SOVERNMENT CAR SERVICE(LONDON)
PONTON ROAD LONDON SW8 5AX
QUERIES RING Ø71 217 3846/3847
PLEASE NOTE NEW VAT NO GD1Ø4

OMCS (10D ACC)

Invoice Address

HEAD OF OFFICES SERVICES RM63/5 THE GROUND, GOVT OFFICES ST GEORGES ST, LONDON SWIP 3AL

= 31.52

DIFFERENCE

Property Holdings

Government Car Service

PSA
The Cashier
AA5C, Room B40
Ashdown House
Sedlescombe Road North
Hastings, East Sussex TN34 1XA

VAT Reg. No. GD 104

Please quote Account and Invoice Numbers

Pay to:

Invoice Date	18/09/90	Invoice No.	008019
Account No.	D22	Page	2
Order No.	VARIOUS		

REDIT NOTE

Units

PAGE 3 LINE 6
THE HOURS CHARGED ARE INCORRECT AND SHOULD HAVE BEEN 5.8 HOURS NOT 6.5 HOURS
THE RATE CHARGED WAS FOR WEEKDAY AND SHOULD HAVE BEEN SUNDAY RATE
IE 27.40 NOT 19.60
THEREFORE WE HAVE CHARGED THE DIFFERENCE
5.8 X 27.40 =158.92
6.5 X 19.60 =127.40

1.0

-31.52

Rate

-31.52

Rate	Goods/Service	VAT
0.00	0.00	0.00
15.00	217.08	32.57
15.00	0.00	0.00

15	Vett	217	.08
1	/AT	32.	.57
1	iross	249	45

Terms : Monthly terms

GOVERNMENT CAR SERVICE(LONDON)
PONTON ROAD LONDON SW8 5AX
QUERIES RING 071 217 3846/3847
PLEASE NOTE NEW VAT NO GD104

OMCS (10D ACC)

Invoice Address

HEAD OF OFFICES SERVICES RM63/5 THE GROUND, GOVT OFFICES ST GEORGES ST, LONDON SWIP JAL **Property Holdings**

Government Car Service

PSA
The Cashier
AA5C, Room B40
Ashdown House
Sedlescombe Road North
Hastings, East Sussex TN34 1XA

VAT Reg. No. GD 104

Please quote Account and Invoice Numbers

Pay to:

Invoice Date	18/09/90	Invoice No.	008019			
Account No.	D72	Page	2			
Order No.	VARIOUS					

AREDIT NOTE

Units Rate Total

PAGE 3 LINE 6
THE HOURS CHARGED ARE INCORRECT AND SHOULD HAVE BEEN 5.8 HOURS NOT 6.5 HOURS
THE RATE CHARGED WAS FOR WEEKDAY AND SHOULD HAVE BEEN SUNDAY RATE
IE 27.40 NOT 19.60
THEREFORE WE HAVE CHARGED THE DIFFERENCE
5.8 X 27.40 =158.92
6.5 X 19.60 =127.40
DIFFERENCE = 31.52

1.0 -31.52 -31.52

Fate 2.00	6ccds/6ery1ce 0.00	976-T 10. (010)	Nett	217.06
15.00	217.08 0.00	3.00 32.57 8.30	VAT	32.57
			Gross	249.65

DAY BRIEFING OFFICERS
NIGHT BRIEFING OFFICERS

USE OF OPTIONS BY NUMBER 10 STAFF

- Due to the increasing difficulty in agreeing the use of OPTIONS by Number 10 staff, it has been decided to institute a daily check system.
- 2. When taking bookings from Number 10 please make sure that when use of the Option is requested that this is clearly marked on the Log Sheet.
- 3. Upon listing the jobs on the Log Monitor & Night Book please mark the sheet/book with a highlighting pen. This will allow ready identification of those jobs for which no charge should be raised.
- 4. At approx 2100 each evening the Duty Clerk at 10 Downing Street will ring to agree that day's Option 3 bookings. Any failure to agree figures that cannot be ratified should be referred to the Section Leader the following day.
 - 5. If you need any further advice on this matter please do not hesitate to contact me.

D S NOLAN SECTION LEADER GOVERNMENT CAR SERVICE

17 September 1990

Pont of this exercise is

designed to sweep up any
cans booked by the Policy
Unit or Press Office who are
us doubt ignorant of Option 3.

If we think their changes
should be changed to Option 3
then we should instruct GCS.

D.

file

Policy Unit Press Office

CARS

I am writing to encourage you to save money. No. 10 pays for the cars it uses in one of two ways. For its own four cars hired on a long-term basis we pay the Government Car Service a flat rate to provide us with a 24 hour, 7 day-a-week cover. The GCS also provide cars on a short-term basis for those journeys our drivers are unable to cover.

Because we do not physically have a driver service for 24 hours, 7 days-a-week, but are paying for one, we have an arrangement with the GCS that allows us to charge any short term cars to our long term budget providing we are below our complement of four cars and drivers.

In other words, if it's 8.00 pm and three of our drivers have gone home for the evening we may charge three short term car bookings to the long term hire budget, which takes up the slack and means we are not having to pay twice for the same service.

So when you book a car and are informed that a No. 10 driver is away - and obviously that doesn't mean away on duty - you should ask the GCS to charge the car, or taxi, to "option 3". It will save us a small fortune.

bh

DEREK KERR

17 September 1990

c:\wpdocs\GCS (kk)

FROM: G H MALLABAND DATE: 24 AUGUST 1990 Mr J & Catford c. Ms Slocock No 10 Downing Street GCS LONG-TERM HIRE RATES The GCS has advised us that its long-term hire rates have been increased by 12.12% with effect from 1 July 1990. This represents an overall annual increase of 9.1% from 1 April. Short-term hire rates are unchanged and GCS do not propose to increase them during the current financial year. The 1990-91 long-term hire budget shows an increase of approximately 5% on the previous year's figure based, as I recall, on earlier advice from the GCS. Nevertheless I note from the Period 4 cost statement that the actual expenditure to date (£72.2K) exceeds the budget profile figure by some 75%. Clearly there is likely to be a significant overspend on this budget even before account is taken of the revised GCS rates and it may be necessary to include an appropriate sum within a Winter Supplementary. I should be grateful if you could let me have an estimate of the likely effect of the increased charges on the total spend. G H MALLABAND Finance 3



Property Holdings Directorate of Special & Central Services

St Christopher House Southwark Street London SE1 0TE Telephone 01-921 3988 Facsimile 01-921 2357 (From 6 May 1990 - 01 becomes 071)

To All Private Secretaries GCS Allocated Car Users

4 July 1990

Dear Private Secretary

GOVERNMENT CAR SERVICE

Given the relationship between Ministers or senior officials and their drivers, and the direct impact of the service provided by the GCS, I am writing to all Private Offices to bring you up to date with developments on the GCS drivers' claim for an improvement in basic pay.

Background GCS drivers are currently classified as industrial Civil Servants. Their basic pay, including London Weighting, is about £8140 per annum. High levels of overtime available result in average earnings of around £15,000 per annum within a range of £11,500 up to £28,000. The drivers are conditioned to a 39 hour week exclusive of lunch breaks; hours actually worked range from about 53 at the minimum to well over 100 per week. Only basic pay is payable during periods of annual or sick leave; only basic pay counts towards pension.

Some other car drivers in the Civil Service, notably in FCO, are classified as non-industrials with basic pay some £25 per week higher than GCS drivers. The great majority of car drivers are, however, like the GCS, classified as industrials.

The drivers' claim
The GCS drivers have been pursuing for some time a non specific claim for an improvement in basic pay. More recently they have focused on the possibility of a reclassification to non industrial status as a means of achieving this. A basic cause of their concern has been the wide difference between total earnings and basic pay.

The present situation At a long meeting last Thursday GCS management and the drivers' representatives explored the scope for changes in the pay structure within the industrial pay system and the implications for both drivers and management of any possible reclassification to non industrial status. During that meeting management tabled a proposal for changes within the industrial pay framework which, by bringing nine hours of currently worked overtime into the guaranteed week and amalgamating the cost of certain allowances



into basic pay would increase basic pay from about £156 to £210. The effect would be that the proportion of average earnings payable during sick or holiday absence would be significantly increased, as would reckonable pay for pension purposes. At the close of the meeting the drivers' representatives, without abandoning the possibility of reclassification, asked for that proposal to be put in writing with a view to it being considered by the drivers as a whole.

This has now been done and a meeting of drivers will consider the proposal on Thursday, 5 July. I will keep you informed of any significant developments.

Yours sincerely

M J WANSTALL Director, DSCS MS. SLOCOCK

cc Miss Drever

1990-1992 PESC - CARS

The CF budget is fine. And we can easily accommodate the 6 per cent efficiency savings sought by the Cabinet Office in our cars budget. In fact, we could offer more.

I predict a saving of around 25 per cent on this year's short term car hire budget. This year's allocation is £163,759. At this early stage, I think we shall spend about £123,000 in this financial year. This assumption is based on our continuing to bear down on expenditure which for the past three months has never risen above £10,000 in any month (our average monthly budget is £13,646).

By the time of the next planning exercise in Oct/Nov, we will be able to make a more accurate prediction of outturn. But certainly (hiccups like rail/tube strikes permitting) we shall be left with money to divert to other cost centres for this financial year and can offer a healthy efficiency saving for next year.

Offering a 6 per cent efficiency saving represents £9,825 on this year's allocation. We can certainly live with that. The question is, should we offer up more at this stage. We could probably cope with 10 per cent less money, allowing ourselves some manoeuvre for price rises, set to go up shortly by 8 per cent, and the unexpected. Ten per cent represents £16,375.

I am worried about Robin Catford's long term car budget. He has an allocation of £123,960 but my prediction is an outturn of £200,000 (average monthly bills are about £17,000). £123,960 is therefore not enough. I have spoken to June Drever (to whom I am copying this minute). We may need some adjusting.

in summary:

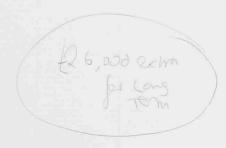
Cars	Budget	Forecast	Loss/	%	Offer up	Represents
					-	
		Outturn	Saving			
Short-	163,759	123,000	40,759	25	16,375	10% saving
term						
Long-	123,960	190,000	-66,040	-52	?	?
term						

[177,464

DEREK KERR

23 May 1990

A:\dk (pmm)



MISS SLOCOCK

I have had a look at your draft guidelines on cars.

There are a couple of typographical changes I have made in some cases just to beef up the message we want to get across.

I spoke to you about the inconsistency in the term "London Transport area" in that some distances normally undertaken by tube can qualify for a car home, whereas a shorter journey, normally undertaken by train, may not. Take an example:

Amersham, on the Metropolitan tube line, is 27 miles away;

St. Albans, by BR, is 22 miles away. If I lived in Amersham, the rules as they stand would allow me a car home. If I lived in St. Albans, they would not.

I think the best way round is to set an outer limit for tube journeys, say a radius of somewhere between 15-20 miles. We would, of course, have to limit that strictly to <u>tube</u> journeys.

You asked about Bernard's entitlement to a car. I have not asked him, but spoke to Ann Allen, his secretary. She thinks he is entitled to one, since he equates to Andrew. As ever, there is nothing on paper. But he has never used official cars from and to home as he gets car sick in the back of a car and, anyway, prefers driving himself.

Finally, I have added one paragraph about cars to and from airports for foreign and domestic travel. There is always luggage to be carried, and on the return leg people are usually exhausted.

DEREK KERR

6 April 1990

A:\derek (chequers 1)

ccMr Kerr

USE OF OFFICIAL CARS AT NO 10

I attach a first draft of a statement about our use of cars at No 10. I suspect it goes rather wider than Peter Kemp was suggesting in that it covers the use of our own No 10 cars during the day. The invoices the Cabinet Office see do not of course record this use. But I think it is worth taking the opportunity to take a look at this, even if we decide finally not to open up this area with the Cabinet Office. I think it would be useful to circulate within No 10 a clear statement of policy on the use of all official transport, particularly as by far the largest use is of our own cars.

The material in the attached might ultimately be presented in a shorter form. But I thought it worth setting out the <u>principles</u> which underlie our use, given that these are rather different from those underpinning the rules in the staff code.

Probably the main changes to current practice which I am suggesting are:

- a change from of "the car home rule" from 20.00 to 21.00. I have explored this with CF, who would prefer to change the rule to 20.30, but I think would be resigned to 21.00. As you will recall, Peter Kemp was proposing 22.00. We might also look at exceptions and I have paved the way for this in the attached;
- a change, I imagine, for members of the Press Office and Policy Unit of the time at which they take a car home. From invoices it would appear that some members of the Policy Unit in particular take a car home whenever they wish and do not abide by any time threshold. I am suggesting they follow a 21.00 rule. They may argue that they work excessive hours and should be entitled to a car home earlier. This may be true of certain press officers;

- a restriction on the use of cars to <u>official purposes</u> only. In practice, our drivers do ferry people around for personal errands. I think this is justified because of the time it saves, but it is also true that this is a very grey area;

- a clarification on the destination of cars taking staff home. I have suggested a new formulation for this: that staff should be entitled to a car home if that falls within the London Transport area or otherwise to a mainline station. In practice I think this is happening already, but you may have doubts about it. It would mean that staff could get a car home, for example, to Dulwich, rather than simply to Victoria Station. To my mind, this puts them on a par with staff travelling to, say, Hampstead Heath. Narrowly interpreted, the current rules discriminate against those living in south or east London, I believe.

I suggest that if you are happy with the broad lines of this, we should circulate it within No 10 for comments. In the meantime, Derek Kerr will doubtless correct me if there any factual or other points he has on the attached.

(M)

CAROLINE SLOCOCK 29 March 1990 No 10 has four full-time drivers available on a permanent basis. We also call on Government cars or taxis to supplement their use where necessary.

The underlying principles behind the use of cars at No 10 are a follows.

(i) A protected vehicle should always be available for the Prime Minister except where she is at No 10 overnight.

For regional tours and overseas trips, two cars are necessary for the Prime Minister use if she flies, so that there is a car at each end.

(ii) A car should be available at No 10 so that all mail from No 10 is delivered with the maximum speed.

We have one driver dedicated to this work.

(iii) Cars should be available to transport officials (and in certain circumstances their spouses) accompanying the Prime Minister on official visits or travelling independently to official occasions where they attending in an official capacity.

Official cars, not taxis, must be used where the Prime Minister is accompanied in convoy. Where this is so, we try to use our own vehicles and resort to the GCS as a last resort as our drivers are specially trained for travelling in convoy.

Where officials travel to engagements where they are attending in an official capacity - or where the spouses of private secretaries do so to meet them - a No 10 car should be used or a taxi. But there may be occasions where the use of a taxi may not be suitable, for example, travelling to Buckingham Palace.

iv) The time of staff, particularly senior staff, should be maximised.

Pressures on time are considerable and, to make the best use of it, it makes sense that senior staff at No 10 should make full use of official transport throughout the day but drawing on No 10 cars wherever possible.

On this basis, No 10 cars, or where one is not available, a taxi or GCS car, are made available to transport to and from work and for official business throughout the day the Principal Private Secretary, the Prime Minister's Foreign Affairs Adviser, Sir Percy Cradock, the Head of the Policy Unit, Professor Griffiths, and the Chief Press Officer, Mr Ingham.

There are other posts within No 10, particularly within the Private Office, where it would not be possible to complete the tasks of the day without the time-savings which result from use of official cars. A good example is at Prime Minister's Questions, where private office officials briefing the Prime Minister could only go over to the House by foot if they were to cut short by 10 minutes their preceding briefing session with the Prime Minister.

Where our permanent cars are not otherwise in use, they are available throughout the day for the use of Private Secretaries, the Appointments Secretary and Security Officer, members of the Policy Unit and the press office for official travel. This makes sense both because it makes the best use of their time, which is always under great pressure, and because it ensures that our own cars are used to the maximum.

We would not generally book a taxi or a Government car for the use of these staff during the day where a No 10 car is not available. But there are exceptions where time is of the essence or where a good case can be made on grounds of cost. For example a Government car might be used by press officers and No 10 detectives during a reconaissance trip to prepare for a visit by the Prime Minister. This might be both necessary (to fit in the trip into one day) and cost-effective (a car will often be cheaper

than the combined costs of a number of rail/airplane tickets and taxi journeys).

At night, journeys are also much quicker by car than by public transport and there is therefore a particularly strong case for maximising the time of crucial staff by using official transport. A car home or to a mainline station can enable staff to devote extra time in the office when they are already at full stretch: working hours of private secretaries are generally between 12-15 hours a day. Staff who generally work at least a 12 hour or more day should therefore be entitled to a taxi to a mainline station or home if within the London area at the end of a working day, because it makes the best use of their already overstretched time.

(v) The safety and comfort of staff should be considered where staff are asked to work excessive or late hours on a regular basis.

Many staff at No 10, particularly those in Confidential Filing and the Garden Rooms have to work late hours on a regular basis. In some cases staff stay at No 10 overnight. But there are evening shifts which end officially at 20.00 where staff are often in practice asked to stay on beyond the end of their shift. And there are also many occasions where staff working day-time shifts are still required to work late into the night.

Where staff are asked to work beyond their regular hours into the evening, it is reasonable that for their comfort and security they should be provided with a taxi to the nearest mainline station, or home if this is within the London transport area, after 9.00. In exceptional circumstances (for example where they started their day particularly early), they may be given a taxi earlier. There are also circumstances in which it might be necessary for a member of staff to take a taxi to their home even where this is outside the London Transport area for example, where the public transport available at the end of a railway journey would be unsafe or unpredictable.

(vi) Staff working during the weekend or on bank holidays, where these duties are not part of their regular shift work, should have access to official transport, where this would significantly reduce the time they spend in travelling.

(VII.) Staff havelling with the Prime Uninster en a regional of and visit a fereign visit should have access to official hanspore

what this means in practice

- (i) <u>Principal Private Secretary, Foreign Affairs Adviser, Head of the Policy Unit, [Chief Press Officer]</u> should have access to a No 10 car or a taxi to and from work and for official travel during the day.
- (ii) <u>Private Secretaries</u> should have access to a No 10 car, where available, for official journeys throughout the day. Where a No 10 car is not available, a taxi or Government car may still be used if this is absolutely necessary to allow private secretaries to make the best use of their time, or where this is a more costeffective solution than public transport. They should also be entitled official transport home if within the London Transport area, or otherwise to a mainline station, at the end of the day, given that they generally work 12 hours a day or more. Private Secretaries should generally have use of official transport to travel to and from work and to Chequers if working during the weekend.
- (iii) Members of the Policy Unit, the Press Office, the Appointments Secretary and the Security Officer should have access to a No 10 car for journeys throughout the day, where a car is available; and to a taxi or Government car where this is absolutely necessary to make the best use of their time or where this represents a more cost-effective solution than public transport. They should also be entitled to use a No 10 car or a taxi after 21.00 to take them home, if they live within the London Transport area, or otherwise to a mainline station. Official transport should generally be available for travel to and from work and to Chequers at the weekend.
- (iv) Garden Room secretaries, staff in Confidential Filing and other personnel in No 10 should be entitled to a taxi/car home, if

a 15 mile radius al cental condon

within the London Transport area, or to a mainline station, after 1.00 or, at any time of day at the weekend or bank holidays, if working outside normal shifts. They are also entitled to travel by No 10 or GCS car to Chequers (taxis are not used for security reasons) where they do so on official business; or when travelling in advance of the Prime Minister's convoy during a regional tour.

(v) spouses of private secretaries should be entitled to official transport if they are accompanying or in effect representing their partner at official functions on journeys from their home to the venue of the function and the return.

Other points

Except where staff are accompanying the Prime Minister, or where the nature of the occasion demands an official car, the presumption should be that a taxi should be used. Official transport should not be used to carry staff to private lunches but could be used if the lunch is in connection with official business. Where GCS cars or taxis are hired, they should only be asked to wait for the return journey in exceptional circumstances and certainly not for a lunch-time engagement.



USE OF OFFICIAL CARS AT NO 10

I attach a first draft of a statement about our use of cars at No 10. I suspect it goes rather wider than Peter Kemp was suggesting in that it covers the use of our own No 10 cars during the day. The invoices the Cabinet Office see do not of course record this use. But I think it is worth taking the opportunity to take a look at this, even if we decide finally not to open up this area with the Cabinet Office. I think it would be useful to circulate within No 10 a clear statement of policy on the use of all official transport, particularly as by far the largest use is of our own cars.

The material in the attached might ultimately be presented in a shorter form. But I thought it worth setting out the <u>principles</u> which underlie our use, given that these are rather different from those underpinning the rules in the staff code.

Probably the main changes to current practice which I am suggesting are:

- a change from of "the car home rule" from 20.00 to 21.00. I have explored this with CF, who would prefer to change the rule to 20.30, but I think would be resigned to 21.00. As you will recall, Peter Kemp was proposing 22.00. We might also look at exceptions and I have paved the way for this in the attached;
- a change, I imagine, for members of the Press Office and Policy Unit of the time at which they take a car home. From invoices it would appear that some members of the Policy Unit in particular take a car home whenever they wish and do not abide by any time threshold. I am suggesting they follow a 21.00 rule. They may argue that they work excessive hours and should be entitled to a car home earlier. This may be true of certain press officers;

- a restriction on the use of cars to <u>official purposes</u> only. In practice, our drivers do ferry people around for personal errands. I think this is justified because of the time it saves, but it is also true that this is a very grey area;

- a clarification on the destination of cars taking staff home. I have suggested a new formulation for this: that staff should be entitled to a car home if that falls within the London Transport area or otherwise to a mainline station. In practice I think this is happening already, but you may have doubts about it. It would mean that staff could get a car home, for example, to Dulwich, rather than simply to Victoria Station. To my mind, this puts them on a par with staff travelling to, say, Hampstead Heath. Narrowly interpreted, the current rules discriminate against those living in south or east London, I believe.

I suggest that if you are happy with the broad lines of this, we should circulate it within No 10 for comments. In the meantime, Derek Kerr will doubtless correct me if there any factual or other points he has on the attached.

(M)

CAROLINE SLOCOCK 29 March 1990

USE OF OFFICIAL CARS AT NO 10

No 10 has four full-time drivers available on a permanent basis. We also call on Government cars or taxis to supplement their use where necessary.

The underlying principles behind the use of cars at No 10 are a follows.

(i) A protected vehicle should always be available for the Prime Minister except where she is at No 10 overnight.

For regional tours and overseas trips, two cars are necessary for the Prime Minister use if she flies, so that there is a car at each end.

(ii) A car should be available at No 10 so that all mail from No 10 is delivered with the maximum speed.

We have one driver dedicated to this work.

(iii) Cars should be available to transport officials (and in certain circumstances their spouses) accompanying the Prime Minister on official visits or travelling independently to official occasions where they attending in an official capacity.

Official cars, not taxis, must be used where the Prime Minister is accompanied in convoy. Where this is so, we try to use our own vehicles and resort to the GCS as a last resort as our drivers are specially trained for travelling in convoy.

Where officials travel to engagements where they are attending in an official capacity - or where the spouses of private secretaries do so to meet them - a No 10 car should be used or a taxi. But there may be occasions where the use of a taxi may not be suitable, for example, travelling to Buckingham Palace.

(iv) The time of staff, particularly senior staff, should be maximised.

Pressures on time are considerable and, to make the best use of it, it makes sense that senior staff at No 10 should make full use of official transport throughout the day but drawing on No 10 cars wherever possible.

On this basis, No 10 cars, or where one is not available, a taxi or GCS car, are made available to transport to and from work and for official business throughout the day the Principal Private Secretary, the Prime Minister's Foreign Affairs Adviser, Sir Percy Cradock, the Head of the Policy Unit, Professor Griffiths, [and the Chief Press Officer, Mr Ingham].

There are other posts within No 10, particularly within the Private Office, where it would not be possible to complete the tasks of the day without the time-savings which result from use of official cars. A good example is at Prime Minister's Questions, where private office officials briefing the Prime Minister could only go over to the House by foot if they were to cut short by 10 minutes their preceding briefing session with the Prime Minister.

Where our permanent cars are not otherwise in use, they are available throughout the day for the use of Private Secretaries, the Appointments Secretary and Security Officer, members of the Policy Unit and the press office for official travel. This makes sense both because it makes the best use of their time, which is always under great pressure, and because it ensures that our own cars are used to the maximum.

We would not generally book a taxi or a Government car for the use of these staff during the day where a No 10 car is not available. But there are exceptions where time is of the essence or where a good case can be made on grounds of cost. For example a Government car might be used by press officers and No 10 detectives during a reconaissance trip to prepare for a visit by the Prime Minister. This might be both necessary (to fit in the trip into one day) and cost-effective (a car will often be cheaper

than the combined costs of a number of rail/airplane tickets and taxi journeys).

At night, journeys are also much quicker by car than by public transport and there is therefore a particularly strong case for maximising the time of crucial staff by using official transport. A car home or to a mainline station can enable staff to devote extra time in the office when they are already at full stretch: working hours of private secretaries are generally between 12-15 hours a day. Staff who generally work at least a 12 hour or more day should therefore be entitled to a taxi to a mainline station or home if within the London area at the end of a working day, because it makes the best use of their already overstretched time.

(v) The safety and comfort of staff should be considered where staff are asked to work excessive or late hours on a regular basis.

Many staff at No 10, particularly those in Confidential Filing and the Garden Rooms have to work late hours on a regular basis. In some cases staff stay at No 10 overnight. But there are evening shifts which end officially at 20.00 where staff are often in practice asked to stay on beyond the end of their shift. And there are also many occasions where staff working day-time shifts are still required to work late into the night.

Where staff are asked to work beyond their regular hours into the evening, it is reasonable that for their comfort and security they should be provided with a taxi to the nearest mainline station, or home if this is within the London transport area, after 9.00. In exceptional circumstances (for example where they started their day particularly early), they may be given a taxi earlier. There are also circumstances in which it might be necessary for a member of staff to take a taxi to their home even where this is outside the London Transport area – for example, where the public transport available at the end of a railway journey would be unsafe or unpredictable.

(vi) Staff working during the weekend or on bank holidays, where these duties are not part of their regular shift work, should have access to official transport, where this would significantly reduce the time they spend in travelling.

What this means in practice

- (i) <u>Principal Private Secretary, Foreign Affairs Adviser, Head of the Policy Unit, [Chief Press Officer]</u> should have access to a No 10 car or a taxi to and from work and for official travel during the day.
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23 March 1990

No 10 Cars and Charges

Thank you for your letter of 13 February: I am sorry to have been rather long in responding, but I wanted to pursue some careful enquiries.

We can now say that we are very happy with the way the "Option 3" arrangement is working, although there have been one or two instances when charges have been improperly raised, these, have however been dealt with by raising specific queries when the invoice has been sent and there is no need to pursue them here. Suffice to say, that as a general principle, the arrangement seems to be running very satisfactorily. We would therefore be happy for the system to continue.

As regards the relief drivers mentioned in your final paragraph, it is naturally disappointing if you have had no response to your quest for volunteers, and I can only agree that you should proceed as you have suggested.

ROBIN CATFORD

Hz03397

FROM: J M E BUCHAN Date: 5 March 1990

MISS SLOCOCK
10 DOWNING STREET

CC Mr Kemp
Mr Davie
Mr Luck

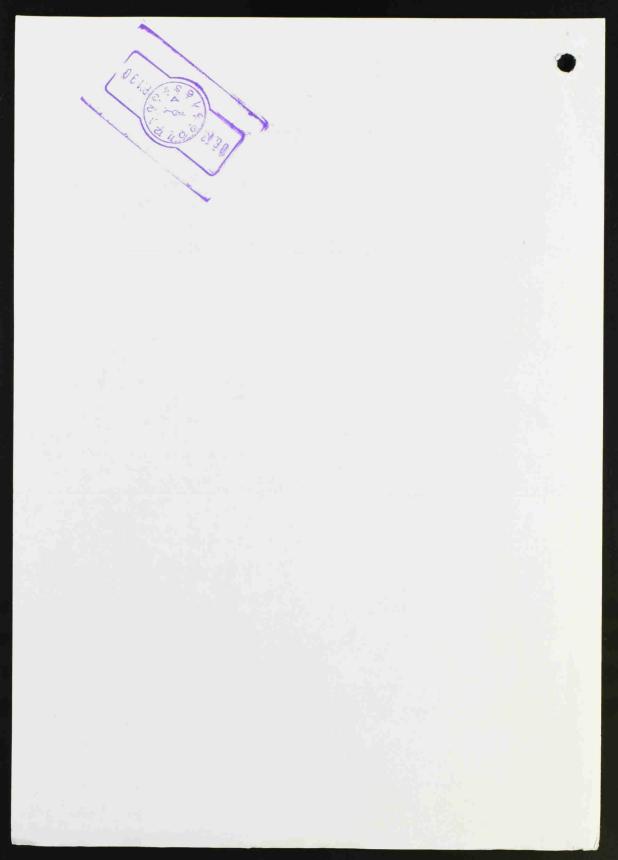
NO.10: GOVERNMENT CARS

Mr Kemp's minute of 2 March to Mr Davie suggested that I should consider ways of improving the documentation provided to 10 Downing Street on use and cost of GCS cars.

If you are content with the format of the listings which we provided of GCS use for the last quarter of 1989 I will be happy to arrange for a similar monthly analysis to be prepared of GCS invoices for No.10. GCS invoices are usually received on a monthly basis; the analysis would, therefore, be one month behind actual expenditure ie. an analysis produced on 30 April would refer to expenditure incurred in March. I would suggest the arrangement be introduced from 1 April. Similar analysis of taxi company accounts could also be arranged if necessary.

I have also asked Mr Luck to prepare a short paper on the options open to us in setting up one or more accounts for 10 Downing Street with a taxi company. Any accounts for No.10 should, I think, be kept entirely separate from other OMCS accounts and access controlled from No.10. When the paper is ready, perhaps we could discuss the options and select the most appropriate. We will do all we can to ensure that access control procedures and administrative overheads are kept to the minimum.

J M E BUCHAN Finance Division



MR DAVIE

FROM: E P KEMP
DATE: 2 March 1990

cc Mr Turnbull Ms Slocock

Miss Buchan

NO 10: USE OF GOVERNMENT CARS

I duly called on Mr Turnbull this morning; Ms Slocock was also present.

- 2. I passed over the aide memoire we had put together (copy attached). After a full discussion we agreed the following way forward:
 - a. Having regard to the very substantial cost differential between the use of cabs and the use of the GCS No 10 would seek to make it a rule that cabs should always be used in preference to the GCS where this was practicable.
 - b. Mr Turnbull would reflect further on the question of the circumstances and cut-off times etc in which No 10 staff should normally be expected to use public transport as opposed to a publicly paid for motor car, having regard to the points made in the aide memoire and to the discussion we had, and would come back with some proposals.
 - c. Miss Buchan would be asked whether it was possible to improve the documentation provided to No 10 so that both management there and individuals there could get a better feel for the actual cost of what they were incurring by way of the use of publicly provided cars. Perhaps Miss Buchan would like to liaise with Ms Slocock over this in the first place.
 - d. I would take up with the Treasury the whole question of whether the Code and Guide in this area, particularly paragraphs 2347 to 2349 which you had helpfully summarised for paragraph 1 of the aide memoire, did not deserve a sharp review, assuming that is it was

not already getting one in the context of the present examination of the whole of the Code and Guide. Not just in relation to Private Offices, but generally it begins to look out of date, not least against the background of the move from mandatory rule to a more flexible approach in which managers can manage their resources totally. I will take this up myself.

CIR

E P KEMP

USE OF OFFICIAL CARS

AIDE MEMOIRE FOR DISCUSSION WITH MR TURNBULL

The formal position

The formal position as to the use of official transport by civil servants is laid down in the Code and Guide. In brief official transport may be used where public transport is not available unless a quite disproportionate loss of official time would result. It should not normally be used for journeys in Central London and the use of official cars between home (or railway station) and office is permissible on an exceptional basis only where staff are detailed by official duties until after public transport services have ceased to run. Official transport should not be used to take officers to or from meals, receptions, or other similar functions. Officers of Permanent Secretary rank have discretion to use official cars for home to office and other journeys on the understanding that they would normally be carrying classified papers.

2. The Code and Guide does not distinguish between people in private offices and other civil servants.

The practical position

3. In practice "old Spanish customs" have grown up, and indeed given the special circumstances that can arise, particularly in important private offices, this is not surprising and can be tolerated. But these variations need to be reasonable and known, if only so that they can be defended if necessary.

Proposals

- 4. Against the special circumstances of No 10, taking account of the practices that have grown up, the following suggestions are made:
 - a. The normal cut off time for the use of motor cars publicly paid for to get home should be moved to 10 o'clock at night.
 - b. Where anyone uses a car in these circumstances the first choice

should be a dedicated No 10 car if it is available, and the second should be a cab. Cabs should be ordered by direct arrangement between No 10 and one or more reputable cab companies. Cabs would pick up their customers in Whitehall and need not go through the hassle of using Downing Street. Only exceptionally should the GCS be used.

- c. These rules should apply to all No 10 Private Office staff with the exception of the Principal Private Secretary, who as an exception and having regard to the practice that has grown up may follow the Permanent Secretary rules (see paragraph 1 above) and use a car to and from home either by way of a dedicated No 10 car if it is available, or a hired cab, or (exceptionally) a GCS car.
- d. Spouses of No 10 Private Office staff may use publicly paid for motor transport if they are accompanying or in effect representing their spouses at official functions on journeys from their home to the venue of the function and the return. However such cars should either be a dedicated No 10 car or a publicly paid for cab. The GCS should not be used.
- 5. These rules are of course intended to be operated flexibly and in the circumstances of a busy Private Office like No 10 not all contingencies can be foreseen. Derogation from them can be authorised by the Principal Private Secretary in his judgement depending on the circumstances, but this derogation should be used sparingly and in circumstances where it is patently justifiable.



Miss Slocock

D. ALLMAN



GCS INVOICES

Copies of GCS invoices are enclosed for information only.

The invoice amount has been paid and coded to the cost centre as detailed. If there are any amounts that you consider wrongly coded, please return the invoice to:

Debbie Allman Accommodation Section Room 63/5 GOGGS

showing the correct cost code.

Lebor Allofan

GCS 2

A/GOVERNMENT CAR SERVICE PONTON ROAD LONDON SW8 5AX QUERIES REGARDING THIS INVOICE PLEASE RING 217 3846/3847

Invoice Address

HEAD OF OFFICES SERVICES RM 65B THE GROUND, GOVT OFFICES ST GEORGES ST, LONDON SWIP JAL

DMCS (10D ACC)

114824

Property Services Agency Government Car Service

Pay to: PSA The Cashier AA5C, Room B40 Ashdown House Sedlescombe Road North Hastings, East Sussex TN34 1XA

VAT Reg No GD106

Please quote Account and Invoice Numbers

	and invoice numbers				
Invoice Date	15/02/90	Invoice No	005030		
Account No	D22	Page	1		
Order No		7-7 T			

INVOICE

Units Rate Total DESPATCH RELIEF CAR 7/02/90 1315 NO10-AS DIR 1.7 14.70 24.99

Massean

Rate Goods/Service VAT Nett 24.99 0.00 0.00 0.00 24.99 3.75 VAT 0.00 0.00 28.74

Terms : Monthly terms

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I have minuted Caroline Slocock separately (copy attached) about the numerous queries I have on individual charges for use of GCS and hire cars against Press Office staff. These include excessive journey times, what appears to be double charging in a number of cases and some journeys of which officers have no record.

Considering the amount of travelling press officers have to do for one reason or another our costs, even taking into account excessive journey times and double charging, would appear to be quite reasonable compared with the total for No 10.

Press Office are called upon to work late into the evening and when this is necessary they are authorised to use the GCS to get them home. In fact, when you look at the charges, our record is quite good as staff do use their own transport in a number of cases.

All car bookings by the press office are done through No 10 drivers who book GCS if they are not available. Press Officers use cars for meetings in other parts of London, for recces in the Londonn area, when they are accompanying the Prime Minister, or when they are travelling to airports or mainline railway stations. Often on these journeys they can be accompanied by other members of staff from No 10: Garden Room girls, Private Secretaries, Special Advisors, Parliamentary Private Secretary or detectives.

While it is obvious economies need to be made within No 10 it is important that cars or taxis remain available in the future for the Press Office staff. It would be a false economy in a number of respects if they were forced to use other means of transport. In an effort to achieve economies:

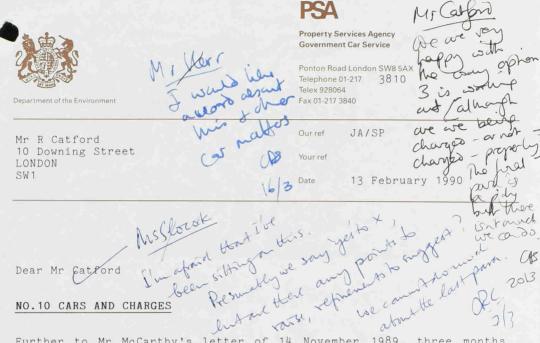
- more use should be made of taxis, as they would appear to be cheaper, for short central London journeys but access to the Street needs to be considered
- we could continue to hire taxis through GCS or have our
 own contract with a taxi firm or firms and have direct contact
 - we should also consider when cars are booked through GCS that we stipulate taxi if it is a short inner London journey
- we should question GCS about their hire charges as they are excessive and confusing. The only charge should be actual journey time (normal car hire practice) and should

not include time taken by drivers from garage or home to pick-up point or empty return journeys. I accept that waiting time when necessary would have to be allowed when meeting people at airports or railway stations.

- we should seriously discuss with GCS the possibility of a ✓ special contract for No 10 as we would appear to be heavy users of their services
- consideration might be given to having an extra car on permanent hire to No 10. This, however, could cost in the region of £35,000 and we would have to look seriously to see if there would be any savings over a year
- √ all officers should make a careful note of dates, destinations and journey times
- we should have monthly accounts from GCS so that each section is able to check the details before authorising payment

T.J.P.

TERRY J PERKS 14 February 1990



Further to Mr McCarthy's letter of 14 November 1989, three months have now passed since it was agreed that the Duty Clerk would inform GCS when using Option 3 for short term hire jobs.

This seems to be working very well, on average there are 13 jobs per month which are not charged to your department under this system.

We would be happy to carry on with this system if you agree. χ

With reference to the relief drivers to be available when the regular drivers are on leave or sick, unfortunately we had no response to our notice requesting volunteers for this. I would like to suggest we carry on at present using our Pool drivers when a relief is required, and review the situation at a later date when we may get a better response for volunteers.

Yours sincerely

MISS J APPLETON

Senior Section Leader

MISS SLOCOCK

I have been looking at the attached charges for use of GCS and hire cars by Press Office and have a number of queries. These are noted on each of the individual sheets.

The points I have to raise are:

- excessive journey times in a number of cases.
- double charging in a number of cases.

I have not queried times from airports to home or No 10 as there could have been some waiting as a result of flight delays. We need, however, to have a meeting with GCS just to see how they work out their charges. We should not be charged travelling time for the car between the garage or the driver's home and the pick-up point. Nor should we be charged for the time it takes the car to return empty to base. I fully accept, however, that we should be charged waiting time where it is legitimate - i.e. at airports and stations because of delays. But we should not be charged waiting time when a car arrives at No 10 thirty minutes or so before it is due.

We also need to have monthly accounts from GCS so that we can verify the charges before they are paid. It is no use them sending these into us once every five or six months.

Perhaps you may wish to invite GCS to see us. If so could I please be included in any meeting.

T.J.P.

TERRY J PERKS 5 February 1990 NAME : PERKS MR/JELLEY MISS CO VIRE : MCS77340

	DATE	START	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
1.	22/11/89 22/11/89		 G G	NO 10 WELLINGTON BARR	WELLINGTON BARR NO 10	1.9	37.24 19.60
	TOTAL						56.84

Number of journeys: 2

1. why 1.9 HAS from NOID to W'TON BARRACKS?

NA INGHAM MR COST CENTRE : MCS77340

DATE	START TIME	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
07/09/89 07/09/89	800 1725	 H H	NO10 EUSTON SQ.	EUSTON SQ.	1.0	19.60
08/09/89	1930	Н	NO 10	PALL MALL	1.5	19.60 9.80
15/09/89	1930 1545	H	NO 10 MONAHAN AVE	PALL MALL LAP	1 .5	13.70 54.80
15/09/89	1810 1810	H H	GATWICK GATWICK	MONAHAN AVE. MONAHAN AVE	1.9	37.24 57.54
25/09/89 29/09/89	1250 1230	G	DOWNING ST 10 DOWNING ST	CARLOS PLACE W1 VICTORIA ST EC4	1.6	31.36 23.52
13/10/89 16/10/89	1550 630	G I	NO 10 MONAHAN AV	VANDON ST W/RTN NO 10	1.8	15.68 49.32
09/11/89	1920 2130	G	NO 10 DEAN ST W1	DEAN ST W1	i .7 i	13.72
22/11/89	1415	G	ST JAMES PLACE	DOWNING STREET	.5 .5	13.70 9.80
TOTAL					1	369.38

Number of journeys: 14

AT 102 why 2 changes?

NA CHALMERS MISS COST CATRE : MCS77340

DATE	START	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
22/09/89		Н	10 DOWNING ST	PUTNEY	2.5	 68.50
TOTAL						68.50

Number of journeys: 1

DO DOT HAVE MISS CHARMERS ON STAFF. PRESUME THEY MEAN MISS CHARMAN! BUT WHY 2.5 HRS FROM NOID TO PUTNEY?

HARMAN MISS COST CHVIRE : MCS77340

04/06/89 1715	
23/06/89 1300 T NO 10 WEST HALKIN ST 1.0 18/09/89 830 H NO 10HALL ST PANCRAS STN 1.0 24/09/89 1730 G DOWNING ST PUTNEY 1.2 3.25/09/89 815 G 10 DOWNING ST VICTORIA STN 2.8 25/09/89 1345 G WELL'TN B'RACKS 10 DOWNING ST 1.3 25/09/89 1845 G 10 DOWNING ST GUILDHALL 1.0 25/09/89 2230 G GUILDHALL CARLTON DR SW15 1.8 25/09/89 700 H PUTNEY NO 10 1.0 25/09/89 700 H PUTNEY NO 10 5 27/09/89 1210 G 10 DOWNING ST LIME GROVE W12 2.5 27/09/89 1930 G ALDWYCH 10 DOWNING ST 1.5	52.92 35.62 78.40
3.25/09/89 815 G 10 DOWNING ST VICTORIA STN 2.8 25/09/89 1345 G WELL'TN B'RACKS 10 DOWNING ST 1.3 25/09/89 1845 G 10 DOWNING ST GUILDHALL 1.0 25/09/89 2230 G GUILDHALL CARLTON DR SW15 1.8 25/09/89 700 H PUTNEY NO 10 1.0 25/09/89 700 H PUTNEY NO 10 .5 27/09/89 1210 G 10 DOWNING ST LIME GROVE W12 2.5 27/09/89 1930 G ALDWYCH 10 DOWNING ST 1.5	68.87 19.60
25/09/89 2230 G GUILDHALL CARLTON DR SW15 1.8 25/09/89 700 H PUTNEY NO 10 1.0 25/09/89 700 H PUTNEY NO 10 .5 27/09/89 1210 G 10 DOWNING ST LIME GROVE W12 2.5 27/09/89 1930 G ALDWYCH 10 DOWNING ST 1.5	32.88 54.88 25.48
27/09/89 1210 G 10 DOWNING ST LIME GROVE W12 2.5 27/09/89 1930 G ALDWYCH 10 DOWNING ST 1.5	19.60 49.32 27.40
	9.80 49.00 29.40
27/09/89 2230 H 10 DOWNING ST PUTNEY 1.0 29/09/89 G CARLTON DR SW15 10 DOWNING ST 1.2 2 12/10/89 1220 H DOWNING STREET BELGRAVE SOUARE 1.0	27.40 32.88 19.60
31/10/89 2030 G NO 10 PUTNEY 1.3 02/11/89 630 G CARLITON DRIVE LAP 2.0	35.62 54.80
03/11/89 1815 G LONDON AIRPORT PUTNEY .3 07/11/89 700 G PUTNEY PADDINGTON STN 1.3	54.88 8.22 35.62
08/11/89 2020 G NO 10 PUTNEY 1.0	27.40 849.59

Number of journeys: 23

Hunder of double changing again

At 1 thiss CHAMMAN has no rewra of

realing this joinney. The same at 2.

Why 2.8 Has from H10 to Victoria STA

NAMES EAN MR COST TRE : MCS77340

	START TIME	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
20/10/89	1920 1920 1920	G G G	LONDON AIRPORT LONDON AIRPORT DOWNING STREET	ORPINGTON ORPINGTON CARLTON HSE TER	2.0 2.5 .5	39.20 68.50 9.80
TOTAL		3.				117.50

Number of journeys: 3

I Louble changing at 1.

BATES MR NTRE : MCS77340

DATE	START TIME	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
20/09/89 20/09/89 20/09/89 23/09/89 28/09/89 4/10/10/89 13/10/89 13/10/89 13/10/89 13/10/89	1050 1145	G G G G G G G G G G	BRIGHTON BRIGHTON LONDON AIRPORT DOWNING ST 10 DOWNING ST DOWNING STREET BRIGHTON BRIGHTON NO 10 NO 10 LONDON AIRPORT	LAP LAP BRIGHTON MURRAY HSE SW1 LONDON AIRPORT KNIGHTSBRIDGE DOWNING STREET DOWNING STREET LAP LAP BRIGHTON	2.0 1.0 5.3 1.0 4.3 3.0 2.8 1.0 1.5 .5	54.80 19.60 145.22 19.60 84.28 58.80 76.72 19.60 29.40 13.70 104.12
TOTAL						625.84

Number of journeys: 11

1. Some double changing
2. At 1 why 4:3 has from Down St. LAP?
3. At 2 18 3. OHAS " " " TO KNIGHTBAILGE!

NA ALLAN MISS COST NIRE : MCS77340

	DATE	START TIME	1-1	MODE	DEPARTURE POINT 	DESTINATION	HOURS	COST
1	18/09/89 05/10/89 16/10/89 25/10/89 27/10/89	1100 1110 615 400 2100		G G G G	NO 10 10 DOWNING ST EVELYN AVE LONDON AIRPORT NO 10	HOC VANDON ST SW1 NO 10 RUISLIP RUISLIP	.5 .8 1.3 4.0 1.8	9.80 15.68 35.62 109.60 49.32
	TOTAL							220.02

Number of journeys: 5

when the Joune was 30 rumbs carly of the jounney turn is Culiver 20 20 rumbs?

DATE	START TIME	MODE	DEPARTURE POINT	DESTINATION	HOURS	COST
11/09/89	530	Н	H.HEMPSTEAD	LAP	2.0	54.80
15/09/89	545	H	HEMEL HEMPSTEAD	LONDON AIRPORT	2.3	63.02
15/09/89	545	H	HEMEL HEMPSTEAD	LONDON AIRPORT	1 .7	13.72
03/10/89	2130	H	DOWNING STREET	HEMEL HEMPSTEAD	2.5	68.50
26/10/89	2115	H	DOWNING STREET	RUISLIP-HEM HEP	3.0	82.20
20/11/89	800	G	HEMEL HEMPSTEAD	LON AIRPORT	2.5	49.00
20/11/89	800	G	HEMEL HEMPSTEAD	LON AIRPORT	1.0	27.40
1		1	1	1	1 !	
TOTAL			(g) 144-34			358.64

Number of journeys :

Again changes between Henre Henreleas & LAP appear to be encenive.

Some double charging.

MR INCHAM

Trank you.

Ca you led me have a arrente which:

) states on fractice we late more taxes—

to up 9pm?

") sommwise hier you fraction relate

NUMBER 10 CARS

1) itemptes issues which head to be written out in the bells prevented to

Press Office total for a five month period between June and the end of November comes to £3044.43. Relate this to a 12 month period and the total would be between £7200 and £7500 - one tenth of the total car bill for No 10. For a section like Press Office this is good.

But the above total figure could be lower as there are numerous queries I have on the details which I will follow up separately.

The queries include:

- being charged twice for the same journey
- length of time journey has taken e.g:
 - 2.8 hours No 10 to Victoria Station
 - 1.9 hours No 10 to Wellington Barracks
 - 4 hours Heathrow to Ruislip
 - 2 hours Croydon to Heathrow
 - 2.5 hours No 10 to Putney
 - 4.3 hours No 10 to Heathrow

It is not clear from the returns whether we are being charged "driving time from garage and return" as some of the trips are for less than one hour. I will be asking how GCS charges are calculated so that this whole issue can be sorted out.

It would seem to me ludicrous if charges are calculated on the time taken for the driver to come from his garage or his home to the pick-up point. The driver, through no fault of ours, could live several miles away from the pick-up point. GCS charges, as you will see from the papers, are high and therefore they should relate to the actual journey from pick up to set down. This is the practice of normal private hire firms, although I must say from experience their charges are lower than GCS who have "captive passengers" throughout Whitehall. As No 10 is a big user of GCS

Surely we can negotiate a far more favourable contract with them? When I have discussions about the charges I will ask if there is a "waiting" time as some of the cars arrive at Downing Street about half an hour before they are needed.

In an effort to save costs thought should be given to using taxis for short journeys within central London. Whether taxi hire should be done through GCS, who already have a list of firms, or direct by No 10 is one of the questions that should be looked at. It could well be that when GCS is contacted they will send one of their own cars instead of a taxi so that they can bring in some money.

Another possibility, though costly, for No 10 is to have another car on long term contract. It is true that we already have three cars but one of these is dedicated to the outdoor messenger service for much of the day. My understanding is that long term hire on a 24 hour, 7 days a week basis, would cost in the region of £35,000 a year. It would be about £30,000 a year for a five day service. We should also ask GCS to send us monthly accounts so that we can check before payment is authorised.

1.5.

TERRY J PERKS 2 February 1990

MISS SLOCOCK

cc: Mr. Turnbull

USE OF GCS CARS

One small point which you might want to take up with GCS in the light of the detailed figures circulated with Andrew's minute of 30 January.

The number of hours that the GCS charge for seem to be extremely random. For example, the length of time taken for late night return journeys from No. 10 to Saffron Walden varies between 2½ hours on 13 September and 4½ hours on 3 October. The lower figure seems perfectly reasonable; on average, it takes just over an hour to get from here to Saffron Walden late at night. But 4½ hours is outrageous. Although I cannot remember the precise circumstances of 3 October, I do know that late night journeys covered by this period took significantly longer than the average. At the very least, there is padding in this charge of 1½ hours.

I draw two morals from this:

- (i) when any of us have a GCS car for a long journey, it would be worth just noting in our diaries the time taken for the outward leg, so that when the bills come in we can do a quick cross check if any of the times claimed by GCS look excessive;
- (ii) you might fire a warning shot across GCS bows that some of their timings on these latest bills are questionable to say the least.

Recl.

PAUL GRAY

2 February 1990





10 DOWNING STREET LONDON SWIA 2AA

From the Private Secretary

MR. REX DAVIE CABINET OFFICE

cc Mr. A. Turnbull Miss J. Buchan Mr. Catford

At your meeting with Andrew Turnbull earlier this week about No. 10's use of Government cars, I mentioned a survey which had been carried out here on usage by other Private Offices. We had used this survey to help us establish the rules under which cars are used here. As you expressed an interest in this, I am attaching a table showing the results. As you will see, we are by no means alone in using the Government Car Service after 8 o'clock to take staff to the nearest station or (where necessary) home; and most private offices use cars in this way after a given hour in the evening.

On the rules for ordering cars, you may like to see a copy of the Office Notice which we circulated in May. These rules apply to those who work in the Garden Rooms, CF, secretaries in the Policy Unit and other offices. Our use of cars for journeys to and from home are based on the following considerations:

- (i) Staff at No.10 work excessive hours even by other private office standards and often for long tours of duty;
- (ii) Journeys late at night can be extended by interrupted and unreliable services; it is reasonable to try to reduce the discomfort experienced by staff who are asked night after night to stay late. For example the Private Secretaries catching trains from Euston or

10

Liverpool Street (in each case for journeys of about one hour) can leave here only 15 minutes ahead of the departure compared with 45 minutes by underground a gain to us/ saving to them of 30 minutes a day.

(iii) Travel at night can be dangerous. The hour changed from 9 to 8 followed the mugging of a Duty Clerk.

As far as the Private Office is concerned, the 8 pm rule has not been applied specifically as in practice most departures are after that time. Even when Private Secretaries have been able to get away a bit earlier the arrangements for taking them home or to the nearest station have been sustained. Where possible we use one of the No.10 cars, only turning to GCS if one is not available. We are talking here of staff who regularly work somewhere between 12 and 15 hour days and that even if they finish before 8 pm will have already worked 12-13 hours.

Joy Buchan very kindly offered to help us in setting up the arrangements for using taxis, given that these are considerably less expensive than Government cars. As you will know, it is possible already to order taxis through the Government Car Service; and we have reminded people here of this on a number of occasions in the past. Andrew Turnbull has given this reminder again in the context of the very high charges underlined by the returns you handed to us; and has asked people here to order a taxi as their first choice.

However, in practice not enough use has been made of taxis in the past and we think we should look at ways - beyond a request - to make sure that use increases. One way of achieving this would be to give instructions to the Government Car Service that unless otherwise specified they should always supply a taxi for No.10 use. There are occasions when we have to use Government cars for security reasons.

Taxis ordered through the Government Car Service are significantly cheaper than Government cars; but we have also been exploring with the Cabinet Office whether we use Computer Cabs or Galaxy Cars, which are cheaper. There are security problems -

they cannot, like other taxis - come up the street. But the main advantage to us of using the Government Car Service is that it takes on board much of the detail of identifying and monitoring the progress of cars. Ideally, the Government Car Service would order Computer Cabs or Galaxy Cars for us, for a small fee. I raised this with Tom McCarthy from GCS when I met him back in October and he thought this was possible, although they do have certain requirements which restrict the taxi companies they use.

It would be very helpful if Joy Buchan could help us to get the systems right to make sure that we use the <u>cheapest</u> possible method; and we would be grateful for her views on the points raised above as well as practical help in taking them forward.

Andrew Turnbull has asked people to look at their returns and this may throw up a number of questionable charges. For example, for identical journeys to take Paul Gray to Saffron Walden we were charged 2.5 hours on one occasion and 4.5 hours on another. In a different case, Miss Hayter was charged £438 for the hire of a GCS car for a day when she accompanied the Prime Minister to Glyndebourne. This should have been covered by the Option 3 arrangement. Other examples of overcharging may be identified.

Blocode

CAROLINE SLOCOCK

2 February 1990

A:\home\chart

DEPARTMENT CAR THRESHOLD

MAFF 2200

MOD 2200

DES Don't use GCS cars

D/Emp 2000

DEN Only when on duty in House of

Commons after Public Transport

finishes

DOE 2200

FCO Private Office 2000

Rest of FCO 2100

FCO do not use GCS, they have

contracts with Black Cabs

DSS Don't use GCS cars

Home Office 2200

Attorney General Don't use cars

Lord Chancellor 2230

Department of Health 2130

Lord Privy Seal 2330

5

Lord President of the Council 2200

Chief Whip 2200

NIO Women 1900 in winter only
Men 2000 or all in summer

ODA

Don't use cars

Scottish Office

Private Secretaries only use cars and then only those allocated to them from within Scottish Office

DTI and CDL

2000

DTp

Don't use cars

HMT

2100

Welsh Office

Don't use cars.

OFFICE NOTICE

USE OF OFFICIAL CARS FOR LATE TRAVEL

Hitherto those who work in the Garden Rooms, Confidential Filing, secretaries in the Policy Unit and certain other offices have been able to call on the use of an official car to take them to the suitable mainline station (or, if necessary, home) when they have been unavoidably detained at work beyond 2100 hours. This is to inform you that as from now the use of such cars will be permitted on a similar basis after 2000 hours.

Drum c Mun &

(D.C.B. MORRIS)

MANAGEMENT IN CONFIDENCE

MR. INGHAM

PROFESSOR GRIFFITHS

MRS. RICHARDS

MR. KERR

MR. WHITTINGDALE

cc: Mr. Catford
Miss Slocock

USE OF GCS CARS

No. 10 has 3 cars allocated to it permanently on long-term hire plus the Prime Minister's car. In addition we use GCS cars on short-term hire. This is currently costing No. 10 £75,000 a year. The Cabinet Office have produced an analysis of our car use, the returns for your section being shown in the attached folder.

We have been asked by the Cabinet Office to look at ways of reducing this bill, and I think you will agree that the charges are horrendous. In the first instance, this will involve methods to avoid using GCS cars on short-term hire. As the attached table shows, calling a taxi through GCS, as can be done already, is almost always cheaper. It is particularly so where it is possible to avoid a wait-and-return booking. I would be grateful if, when bookings are made, taxis could be specified (though current security rules require picking them up at the end of the the street). We are doing further work to see how such arrangements could be improved.

Cabinet Office have also queried our guidelines for when an official car may be used. While it may be necessary to draw up our rules rather more tautly and police them more closely, I am hopeful that we will be able to meet the Cabinet Office's wish for economy by using cheaper arrangements.

In the meantime I would be grateful if you would draw the figures to the attention of people in your section so that they are aware of the magnitude of the problem.

AST

ANDREW TURNBULL
30 JANUARY 1990

A:\PPS\CARS (MRM)

10 DOWNING STREET

Caroline

CARS.

We had a word yesterday in advance of your weeting with the Principal tinance Officer about cars.

When we met Jim Helterington there were 3 wain paints:

- our checking of bills; the tren we didn't.
- high cost in using acs and the possibility of using Galaxy.
- the iniquity of having no Option 3 cans in silent hours and being billed for substitutes.

We aqued that we could and would check GCS invoices against our booling forms. Finance Frision would need to pick up any queries we raised.

The invaicing could perhaps be alltred to in Such a way that we received a Private office invoice and Policy Unit likewise etc. In other words when we bested a can we could ask for it to be booked against, say, the Press Office on the Policy Unit and invoiced against, say, the Press Office on the Policy Unit and invoiced against, say, the Press Office on the Policy Unit and invoiced

Prat wante of course happen if care were divided across centes. It would make checking easier.

As to using Galaxy cans strings are at a Standard. Charles Fernatain has listed the Standards to be reached before they are permitted regular access to downing Sheet. (drivers needing hound velling, 1D cards, a check on the company). It Stalemate, say the Cabinet Office.

The problem is not insuperable. Not all cans need come into Downing Street and the Occassional use of Galaxy would smely provide its own security. Witness Brian Griffitto: an account with Computa cabs who drop him outside the gates at downing St. each day.

The issue then is a security one, not-financial, and probably needs to be resolved with Charles Fountain.

At to Option 3 we now specify the when booking can that we wish to exercise our Option 3 facility. We have only started recently (November) so its probably a bit larly to say were making savings. But I've done a summary of out-turn for the

Wenters of October - January 88 and 89 as fallows.

i. GCS long term line

	1 88 9.	Fy 89/90	Variation+1-
H		0d89 £18,225.	_ 4071.
	£22,296	Noveg £17,180.	- 2812.
Nov 88	119,992	Nov89	+ 5117
Dec 88	£16,108	Nov 89 £ 21,285.	
Jan 88	€ 17,502	Jan 90 £ 16,059. (to date)	- (443.

ii GCS short term line.

Fy 88 a.	Fy 89/90.	Variation+1-
Oct 88 £9,133	0ct89 t 4,845	-4288
Nev 88 £19,620	Nov 89 £ 14,593.	-5027
Dec 88 £ 9,618	Noc 89 £4,442	-517b +464
Jan 88 £13.707	Jan 90 £14, 171 (to dayle.)	+ 404

On swort term live, Nov and Dec 89 are certainly down on the same period in the previous year. Jan. 90

I certainly up and it remains to be seen whether this is a blip.

You asked about the Mes we live by in waling can bookings. I've attached the extracts from the Duty Clerk bible Libride and largely procedural and don't provide ready terms of reference. The use of care is largely Conston and practice. The use of care is largely Conston and practice although there are some rare examples of authough there are some rare examples of what amount to rules. These are attached at frag.)

At fiag E I have summarised how we now wanage our car backings. It covers wives.

Jun fetherigton tells we his report is due out in a comple of weeks. We'll alta copy. It will bring out all of the above and say we were some tems of reference. Some of what he said has been dearthink is a is comently being looked at. Nonetheless with the summer rail strike in particular we are are probably heading for another expensive year.

The relevant files are attached should you require them.

Jerele

25.1.90

MR CATFORD cc Mr Turnbull Mr Perks Miss Sinclair Mr Kerr Mr Hemington (Cabinet Office) GOVERNMENT CARS We have had two meetings in the last few days on the subject of Government Cars. This is a note for the record. The first - at which Mr Kerr was also present - was with Mr Hemington and Mr Walker from the Cabinet Office who are carrying out a multidisciplinary review of the use of cars in the Cabinet Office. We had a further meeting today with Tom McCarthy from the Government Car Service to look at ways to get a better return from the high costs of our long-term and short-term hire of cars. At our first meeting, Mr Hemington explained that the following points had so far come out from their survey: they felt that the Department did not have a sufficiently structured policy on the use of cars; there was too little guidance on ordering cars and on approving bills; responsibility for managing transport should be closer to the point of use; the approving of invoices should be done by those who are best placed to monitor usage; authority for cars should be devolved down to cost and budget and cost centre levels; managers needed more regular information. They were considering making a number of recommendations, only one of which seems relevant to us at Number 10. This was that invoices should be approved by those who authorise the use of cars rather than - as at present - by the Central Finance Section. We agreed that this must be right in principle. However, we also stressed that it was important that we should not be overloaded with paperwork; and that it had to be recognised that if we did approve invoices this would inevitably lead to some delay. The best option might be for invoices to be approved centrally but then sent on to us so that we could query items which we thought were incorrect. Indeed, a system of this kind has recently been put into operation. Its main weaknesses (apart from the fact that the invoices have hitherto been sent to you rather than to me) are that we receive the information too infrequently and are presented with too large a bundle to check through. The other problem is that the invoices cover all cars ordered at Number 10 and are not broken down between Press Office, Policy Unit and those handled by the Duty Clerk. It is difficult for me to check all of the items since the Duty Clerk does not normally handle Press Office and Policy Unit requests

for cars. It would be easier for me to circulate the invoices for checking within No.10 if they were presented separately.

We therefore agreed that the Cabinet Office would get the Government Car Service to break down the invoices between these three centres and to send us these on a weekly basis. I agreed with Derek Kerr that the Duty Clerks would then check our allocation of invoices against the records they hold of cars which we have ordered; and I imagine that the Policy Unit and Press Office would want to do the same with theirs. We also agreed that the invoices would continue to be authorised centrally by Cabinet Office Finance Branch and if we raised any queries on them that these would be pursued by Finance Branch on our behalf - we do not have the resources here to get involved in this work in too much detail.

We also discussed the high, and sometimes apparently erratic, levels of charges made by the Government Car Service for shortterm hire cars. Mr Hemington gave me a very useful piece of paper which broke down the various levels of charges made by the Government Car Service and I am attaching a copy to this minute for information. It makes it clear that it is far cheaper to ask GCS to provide a taxi rather than a Government car. I explained to Mr Hemington that we had been looking at the possibility of using, through Cabinet Office, Galaxy Cars instead of the Government Car Service. He said that several parts of Cabinet Office were ordering non-GCS cars through Office Services and, perhaps following the review, it might be possible in due course to order cars direct. He also explained that the Department does have vehicles of its own and that these might be available for us to use for despatch work. He pointed out that an alternative to using Galaxy Cars would be to ask the Government Car Service to provide a taxi rather than a Government Car, given that this is significantly less expensive. However, he was not clear whether the Government Car Service would only provide a taxi if a Government Car was not available; or whether it was possible to specify that a taxi should be used. Mr Kerr thought that it would be preferable, wherever possible, to order cars through the Government Car Service as we do not really have the resources here to pursue orders with other sources; or indeed, to approve invoices coming in from various channels.

You also raised the question of our difficulties with the long-term hire of our Number 10 cars under Option 3. You said that we hoped to reach an agreement with the Government Car Service to ensure that we got better value for money from these cars. You explained that under our option 3 agreement we should expect to have four cars permanently available. Yet we only have access to four drivers, who are not of course available on a twentyfour hour basis. Mr Walker said that he certainly knew that it was possible to get reductions on Option 3 agreements during holiday periods when cars were not in full use. Mr Hemington said he would be interested to hear the results of our discussions with the Government Car Service.

We met Tom McCarthy today primarily to talk about these arrangements under Option 3. You suggested that as we do not have drivers twenty-four hours a day, we want access to replacement drivers, at no extra charge, if we are to get the

service for which we are paying. Mr McCarthy seemed surprised that we were not already provided with this cover. He said that we should have access to four drivers at all times, even when our own drivers are "off the clock". One way of arranging for this would be to provide a discount on the cost of the Option 3 cars. However, this is not attractive to the Government Car Service as it does not guarantee that their full costs will be covered. The alternative, which Mr McCarthy preferred, would be to look at the orders we make for short-term hire cars and not to charge us for those which were necessary because one or more of our drivers were not available because of Annual Leave etc. Mr McCarthy undertook to look at the systems at the Government Car Service and see whether it would be possible to approach it in this way and to come back to us. We agreed that if such a system were possible, the Government Car Service should include in their invoices those journeys for which no charge was made so that we could cross-check with our own records.

I raised with Mr McCarthy the question of the high and varying charges we received for short-term hire. Mr McCarthy said that we could specify that we wanted a taxi rather than a Government Car when ordering cars through them. I also mentioned that we had asked the Cabinet Office to look at whether we might use Galaxy Cars; and that I believed that they were looking for us at whether a proportion of the Galaxy Car drivers could be specially cleared for Number 10 work. I said that I would be interested to know whether the Government Car Service would take on the responsibility of hiring the Galaxy Cars for us if these cars proved substantially cheaper than others they offered. I, of course, appreciated that they would need to charge a commission but thought that we might nonetheless prefer to use them as intermediaries as this would simplify our own systems. I undertook to consider this further and to let Mr McCarthy know if we wanted to pursue this.

I took advantage of this meeting to raise with Mr McCarthy the problems we had experienced on the Nottingham trip last month. The Government Car driver took part of the Prime Minister's party by a circuitous route to RAF Northolt and as a result we arrived ten minutes after the Prime Minister. The problem arose because the driver was inexperienced. I asked Mr McCarthy to make sure that in future we were, wherever possible, given experienced drivers for trips with the Prime Minister. In all cases I emphasised that it was important that the driver should be asked to get in touch with ours to discuss the route they would take. Mr McCarthy said that, unfortunately, their spare drivers were often the most inexperienced, although the Government Car Service had instructions that Number 10 should always receive the best service wherever possible. He would go back and make sure that desk instructions were clear on this point so that the difficulties we experienced on the Nottingham trip would not be repeated.

C18

CAROLINE SLOCOCK

9 October 1989
C:\WPDOCS\HOME\GOVCARS.DAS

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COST COMPARISON BETWEEN SIMILAR JOURNEYS BY GOVERNMENT CAR SERVICE AND TAXI

DEPARTURE/ DESTINATION	APPROX. START TIME OF JOURNEY	GCS CHARGE	TAXI CHARGE	TAXI SAVING
Whitehall to Picadilly	12.30pm	19.60	9.62	9.98
Whitehall to Marsham Street	12.30pm	19.60	6.20	13.40
Whitehall to Southbank	2.30pm	19.60	6.20	13.40
Whitehall to Liverp	ool			
Street Station	7.30pm	21.16	8.40	12.76
Whitehall to Beckenham	10pm	54.80	18.00	36.80
Whitehall to Muswell Hill	10.30pm	65.76	15.40	50.36
London Airport to Whitehall	6am	109.00	20.00	89.00

No 10 Drivers - 3137

•

GCS: Day : 87

Night: 70-217-3817

Panton Road Nine Elms SW8 5AZ Duty Clerk Bible.

The Duty Clerk is responsible for booking and arranging cars for Mr Thatcher, the Private Secretaries and Appointments Mr Catford), and all cars for overseas trips which a Duty Clerk is organising (see 100). The Duty Clerk should work closely with No 10 drivers and GCS for advice on journey times, traffic conditions, etc. All cars for the Policy Unit and Press Office will be booked by these divisions.

Four drivers are permanently assigned to No 10: one (Denis) for the Prime Minister, two for general duties and one for the outdoor messenger. The PPS is entitled to use a car at all times of day or night, one driver will be assigned to him. Three of the cars are fitted with car telephones (not one for outdoor messenger), so that the switchboard can contact each driver. Conversation on these phones is not secure.

The Prime Minister's <u>detective</u> can be contacted in his car via the police network. Switch will get the Inspector in charge of the information Room at New Scotland Yard. Tell the Inspector the message to be passed on. Be sure the police know where the car is.

TEMPNARICY NOTIFIED

THIS IS A COPY. THE ORIGINAL IS

RETAINED UNDER SECTION 3 (4)

OF THE PUBLIC RECORDS ACT.

Government Car Service GCS

en no No 10 car is available we can obtain one from the GCS (administered by DoE).

Option 3

When all No 10 drivers have gone home, there is always a GCS driver to cover No 10's requirements. The work which this driver does for No 10 is not billed to No 10. You should therefore always ask for "Option 3" for any cars you book when our drivers have gone home.

N.B. Always assign the "Option 3" driver to the longest journeys, y thus saving No 10 & large GCS bills.

GCS and hire cars will not be allowed into Downing Street unless the Front Door is warned of their arrival. Each evening the Duty Clerk must send a copy of the following day's car plan to the Front Door and late amendments should be phoned through.

Taxis will not be allowed beyond the barrier unless the Front Door is told that the status of the visitor justifies a drop outside No 10. This rule may be relaxed in bad weather. Special arrangements are made for receptions. GCS are able to radio their driver if necessary.

1. Convoys

All cars which will be travelling in convoy with the Prime Minister <u>must</u> either be No 10 cars or GCS cars and should be experienced in convoy driving. On no account must private hire cars or taxis be allowed to travel in convoy with the Prime Minister. [Hired cars should be assigned to a civil servant or the Prime Minister's office if this will release a No 10 car or GCS car to join the convoy.]

2. Weekends

Procedure: one driver is assigned to the Prime Minister, others take it in turn to act as duty drivers (on call from home) to take boxes to Chequers and return GR + Switch. Weekend bookings should be made on Thursday afternoon (or Friday if appropriate).

On Sunday, the weekend Duty Clerk will be told by the Chequers GR girl what time they will leave Chequers. The Duty Clerk should pass this information on to the driver "on call" so that he can go Chequers in good time.

3. Questions

The Duty Clerk should ensure that <u>all</u> No 10 cars are on stand-by between 1400 and 1600 on Prime Minister's Questions days (Tuesday and Thursday) to ferry people to and from the House of Commons.

NB Only No 10 drivers or GCS drivers may go the Chequers. A hire car must $\underline{\text{never}}$ be used.

4. Trips

For details of organising cars for a trip see the "Idiots Guide to Trips". When a Garden Room girl is organising a trip she will book cars to and from the airport but always <u>check</u> that this has been done.

5. Short notice car for PM

If the Prime Minister asks for a car No 10 or GCS car can be obtained in time, the Duty Clerk should contact Scotland Yard control room 230 2094. They will send an unmarked car. The Detective on duty and the Prime Minister's driver should be iformed so that the return journey may be undertaken with a No 10 driver and detective.

6. Collection from (i) Railway Stations

Meeting arrangements from London stations are as follows;

Charing Cross

Forecourt

Euston Kings Cross

Platform 2

Liverpool Street

Front (by taxis)
Platform 10/11 (outside Great

Eastern Hotel while building

work continues)

Paddington

Platform 8/9

St Pancras Victoria

Front

Waterloo

Forecourt

Steps

(ii) Airports

Heathrow and Gatwick pick up points:

BAA desk at relevant terminal. If VIP lounge used, tell
GCS pick up will be from there.

8. Taxis

All bookings for cars should be through GCS. If it is impossible to get a car through them, two car services may be used:

London Wide Radio Taxis - 286 6070 Account No 1853/9.

Galaxy cars - 834-4000 Cabinet Office Account.

Victoria Car Hire - 834 7293 Cabinet Office Account.

These should be used only on exceptional occasions when you cannot use the GCS.

9. Despatch Riders

Motorcycles will be kept at the barrier. Where necessary the rider may walk to No 10 to effect delivery or pick up.

10. Drivers' Records

The Home Affairs PS coutersigns all the drivers' work and hour records, which are held and completed by the drivers.

CAR BOOKINGS

Duty Clerk Training Manual.

here are four No.10 cars. One is permanently assigned to the Prime Minister, and one is used for taking the Outdoor Messengers on their rounds. The other two cars are allocated as necessary. The PPS can have a car whenever he needs one including to and from work.

C

All cars are booked through the No.10 Drivers whose tel. no. is 3021 on our switchboard. As a general rule those entitled to cars are (in order of precedence):-

PPS

Private Secretaries
Parliamentary Private Secretary
Chief Press Officer
Head of Policy Unit

The Duty Clerk is responsible for booking cars for the Private Office, Mr Thatcher and Mr Catford. Other sections are responsible for booking their own cars. Any other member of staff can have a car if one is available and if it is absolutely necessary.

Car booking forms are kept in the top left hand drawer of the Duty Clerk's desk and are filled in as and when the Duty Clerk is notified of a requirement (see attached form for details). All bookings for the folowing day are 'phoned through to the No.10 Drivers. They will sort out for themselves which ones they will do, GCS will then cover any extra bookings with their own cars, hire cars or taxis. If the Duty Clerk is asked to provide a car at short notice, first 'phone our drivers to see if one is available to do it. If they can't they will 'phone the GCS. However, if you need to use GCS you must give them at least 15 minutes' notice, because even if they are providing one of their cars, it will take them 10-15 minutes to get to No.10.

It is the responsibility of the Duty Clerk doing the Thursday night each week to book the cars that will be needed over the weekend. These are done through our drivers in the first instance. They will tell you who is driving the Prime

Minister and what other bookings they are prepared to do. Any butstanding ones can then be booked through the GCS. For any cars which are going to Chequers, you must find out the registration nos and drivers names (for further information see section on Chequers).

QUESTIONS

On Tuesday and Thursday afternoons from 1400 to 1600, all our cars must be on standby for journeys to and from the House of Commons.

TAXIS

The Head of the Policy Unit also has access to his own special account with a taxi firm. He will book these taxis himself. The switchboard can also order a taxi for any member of staff who requires one. However, these have to be paid for by the member of staff using it.

CAR TELEPHONES AND BLEEPER

With the exception of the car used by the Outdoor Messengers, all No.10 cars are fitted with telephones and the switchboard hold the numbers. The Prime Minister's driver also has a bleeper, so that he can be contacted whenever he is not in his car (this does not extend outside London). However, he should still tell the Duty Clerk whenever possible of where he will be.

TRIPS AND REGIONAL TOURS

Cars which are required when the Prime Minister is going abroad are booked by the Duty Clerk(s) going on a trip. A full list is left with the Duty Clerk on the desk. In the case of Regional Tours, it is the responsibility of the Garden Room girls to book the cars and inform the Duty Clerk.

- Miss Robilliard has sent me a copy of the attached bill from GCS relating to Mr. Thatcher's private use of government cars. Examination of it indicates some important lessons for use of government cars by the Private Office and the Policy Unit, and also provides some explanation of why our bill for car usage is way over budget.
- There are some modest changes in our practice which could be made immediately and which could save quite significant sums.
 - i) Policy Unit: I would propose that when they go to meetings or lunches they first seek a No. 10 car but that if that is not available they call a black cab with whom we have opened an account. On return they should either hail a cab or, if the return time is known to within 10 minutes or so, should book a cab in advance. They should avoid using GCS cars where any waiting time is involved.
 - ii) Private Office: Our use relates mainly to trips to and from London stations (or in Charles' case, trips in the evening to Roland Way). Again No. 10 cars should be first choice but if that is not available black cabs should again be preferred to GCS cars.

Outside London for example to airports where no waiting time is involved GCS probably compares reasonably with other options. For trips to Chequers it would be better to encourage people to use their own cars where possible and claim reimbursement.

This raises the issue of whether we need to take a more fundamental look at our car usage, possibly calling in someone from the Cabinet Office to help.

I would welcome comments from you and Mr. Morris.

A. TURNBULL

31 MARCH 1989

MR BAPCLAY

10 culpats. P. 22/2

No. 10 CARS

I think it would be useful to remind staff of the limitations regarding the use not only of our cars but those from the Government Car Service (GCS).

The Duty Clerks have recently experienced difficulties from the Policy Unit and Press Office: and whilst we have tried to be flexible to meet their needs/demands, I suspect that some of the newcomers are unaware of our limited resources.

Requests for transport, barring staff shortages, should be catered for from our own cars. In the past it has been understood that the PPS, Mr. Wolfson and Mr. Ingham had priority. It would seem reasonable to extend this to Mr. Alison, Sir Percy Cradock, Mr. Catford and Mr. Redwood. Occasionally, Joy Robilliard will ask for a car for Mr. Thatcher. If other members of staff need transport the Duty Clerk will allocate a car if one is available, sometimes at the expense of people sharing and adjusting their departure times accordingly.

We can of course draw on the services of the GCS, but this should be regarded as an emergency source of transport to be drawn upon when our own drivers are themselves stretched (holidays, regional trips, etc.). If we have to resort to ordering a car from the GCS it will take a minimum of 10-15 minutes for it to reach No. 10 - there is no point staff demanding cars at short notice due to lack of foresight on their part. Policy Unit are the main offenders, urgently asking for cars to DES and Central Office. It should be remembered that GCS caters for all of Whitehall, a one-off car for No. 10 may need to be hired for what amounts to a 20-minute journey. It is reasonable for members of staff to have a GCS car where very early starts or very late departures occur, but during a normal working day (0900 to 1800) we should rely on our own drivers. After 1800

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- 2 -

we have just the one driver providing transport home for the PPS.

appropriate. We will continue to do our utmost to provide transport as requested but a greater degree of understanding on the part of staff would be appreciated when a No. 10 car is not available.

P.E.

PETER EWING DUTY CLERK

23 February 1984

Cas - Operating Procedures Team of Ref for booking.

Ple - has first call. A can is always with her unless she is at No 10 for the night. Should she want to ano out at very short notice and there are no No 10 cans available we have an emergency amangement with Scotland Yard. No 10 or GCS cans travel in Convey with her; were lined cans or taxis.

The PPS — has a call on a Nobo car all day. Requests at short notice pushes other customers down the queue, perhaps to the GCS.

Private secretaries — use cans to take them home in the in the evening and, less so, to collect them in the morning. They are sometimes used for hundr engagements.

Questions - tresdays and Thursdays are Gloched Out between Ipm and 4pm exclusively for Phr's Quest's.

use the GCS; No 10 or taxis only. The above have priority but there is never a dash, he takes a taxi if No 10 cannot so dime him.

Everyone else. Cans are provided for official traver, eq. for a fareign trip, getting to and from an airport; going for injections; collecting something for the PM.

Surty Clerks, Garden Room gints and Pitren secretaries are penisted cans to deliver them home if they work beyond 2000hrs.

Wives. No written rules, but wives are collected from Hoto home to bring them to Nobo to attend a function or to attend a Garden Party at Buchingham Palace.



NO 10 CARS

Further to our meeting of last month, it has been agreed and arrangements have been made, between the Duty Clerk and the Drivers that the Duty Clerk will inform GCS when using Option 3 for short term hire jobs. I have also informed the GCS Briefing Office of this so that when jobs are requested under Option 3 no charges will be made.

As the Duty Clerks' are the focal point for both the drivers and the bookings, this would appear the best way of operating, but I would suggest this should be reviewed after a trial period of 2 months.

Arrangements are being made to find relief drivers to be available when the regular drivers are on leave or sick. I will be writing to you in due course with the drivers names.

Yours sincerely

T A McCARTHY Fleet Manager

FILE 8/



10 DOWNING STREET

LONDON SWIA 2AA

From the Private Secretary

9 November 1989

Dear Mr McCathy,

THE CHANCELLOR'S JAGUAR

The Prime Minister granted permission for Mr. Lawson to order a new Jaguar when he was Chancellor of the Exchequer. You asked whether you should continue with the order for this car in view of recent changes. I have spoken to Mr. Turnbull about this who agrees that the commission applies equally to Mr. Major and you should therefore go ahead with the order.

I am copying this letter to Duncan Sparkes (HM Treasury).

Tows sicerely,

CAROLINE SLOCOCK

Tom McCarthy, Esq., Government Car Service

8

STAFF IN CONFIDENCE



10 DOWNING STREET

LONDON SWIA 2AA

No

MIKE DEAN

CC - Miss Slocock , CR Sup+ Ross DPG.

USE OF GALAXY CARS

You asked for my views on the proposed additional use of Galaxy cars, particularly in respect of access to Downing Street.

In view of the close association that could be established with the Cabinet Office and Downing Street, I would recommend that a background check be carried out on Galaxy, on the lines that Box 500 carry out for potential List X firms. This includes a check on financial standing and on the owners.

For management, operating staff and all drivers liable to come to Downing Street, a full NV clearance should be obtained (not just an access check). We should need to hold a list of all cleared drivers at Downing Street and only these would be allowed access.

For every pick up from Downing Street we would need to be notified of the name of the driver and registration number of vehicle. No vehicles should be directed to Downing Street by radio.

All drivers involved should hold a photographic identity card.

As regular association with Downing Street would put the firm at some risk, I would also recommend that relevant staff be instructed how to look for 'devices' on cars and that random checks be introduced in this respect.

The DPG concur with the above.

CHARLES FOUNTAIN 8 November 1989

Charles y.

STAFF IN CONFIDENCE

From: J Hemmington Date: 20 October 1989 c Mr Luck Mr Boulton Mr Walker Mr Mallaband

MR MORRIS Office Services

TRANSPORT REVIEW

As the information gathering and interview stages of the transport review are nearing completion, we thought you would like to be aware of one particular point which has emerged as a result of the transport review team's investigations so far.

- 2. It is clear from discussions with various users around the Department that there is potential for a substantial shift from the use of GCS short term hire to the cheaper alternative found in taxis. Indeed, this will form the basis of one of the key recommendations of the final report. This raises at least two points of procedure ie:
 - whether Galaxy cars will be in a position to cope with what could be a substantial rise in the Department's demand on their services?;
 - ii) in relation to security for Downing Street , will Galaxy cars be allowed access to Downing Street to make pick-ups and should drivers be vetted to any degree?
- 3. The review team is keen to ensure that any increase in the use of taxis will not cause a strain on existing arrangements and undermine the move away from GCS short term. On (ii) above, Charles Fountain will of course have to be consulted; presumably Office Services would need to take this forward with him.
 - 4. In the longer term, we would hope if the demand for Galaxy cars did increase significantly, that there would be scope to negotiate a discount of some sort, based on overall usage over a particular period.

5. I would appreciate your views on these points.

J HEMMINGTON Finance Divsion

An Dear of Mile Colb un lane on and please, Del 23/...

From: M D Dean Date: 10 May 1989

MR MARTIN

No 10 Cars

I went to see Mr Ahearne at Galaxy Cars to discuss the provision of a service for No 10 embracing the criteria set out by Dominic Morris. He could not foresee any problems and agreed that:

- a) His drivers would complete the necessary forms for security clearances to be made. For obvious reasons it would be necessary to clear quite a number.
- b) There need be no 'open air' summons for cars; because of the short distance between Galaxy HQ (Gillingham Street, Victoria) and No 10, cars could be called back for reporting instructions.
- c) Galaxy's billing system will only allow itemised billing if separate accounts are issued to each user unit. There may be a way around this which we can discuss.

I was interested to learn that Mr Thatcher has recently made use of Galaxy Cars and in an impressive name-dropping session I was informed that several Royals also use them.

Please let us speak when you are ready.

hike Dean.

Draine in you speak copy out to the said fel me four White back to contain the

duction



10 DOWNING STREET

From the Private Secretary

LONDON SWIA 2AA

MR. MARTIN CABINET OFFICE

NO.10 CARS

We spoke yesterday. I would be grateful if you could pursue either with Computer Cabs or Galaxy Cars whether they could provide a service within London for No.10 staff which could meet the necessary criteria:

- the drivers would need to be security cleared for access to Downing Street;
- arrangements would need to be made to ensure that when cars were summoned there was not an open air summons to Downing Street;

provide itemised billing sufficient for our own internal budget purposes, eg to be able to differentiate Policy Unit use from that of the Private Office or Press Office.

- and of course that the price they charge will be cheaper than GCS short-term hire (this last point should not, I suspect, be too difficult).

Perhaps you could let me know in the next week or so how you are getting on so we can put this together with the steps taken on long term hire to change to more economical arrangements within No.10.

DOMINIC MORRIS

4 May 1989

P Murtin. Ex. 5771.

Can we get together in the rext day a two to discuss Mis. The tian 'open an' ar X refer prerumary to the use of radios while an te puted up on homel receivers + than conthetes a feculty min. if Computarias or Gulary

camit meet like veguriment, can we expore whether arrother company much be with to

pulle Note mail



FILE MRM

10 DOWNING STREET

LONDON SW1A 2AA

From the Private Secretary

16 October 1989

Dea Day,

Thank you for your letter of 3 October seeking the Prime Minister's permission for your Minister of State for Defence Procurement to continue to use his own Jaguar in place of the car normally allocated to Ministers of State.

The Prime Minister recognises that this arrangement results in a saving to the Exchequer and is therefore happy for Mr. Clark to do so.

Tous micerely,

CAROLINE SLOCOCK

D. F. Weidner, Esq., Ministry of Defence

19

PRIME MINISTER

MR ALAN CLARK'S JAGUAR

You may recall that you agreed in 1987 when Mr Clark was Minister for Trade that he could use a Jaguar car in place of the Montego normally allocated to Ministers of State since he agreed to pay for the car himself. This was against advice from Sir Robert Armstrong who felt that he should be promoting the Montego as other Ministers of State were doing. He was also worried about snide comments in the press. You pointed out that the Minister of State for Trade's case was exceptional because he would be offering a saving to the Exchequer.

Your comments were interpreted to mean that Mr Clark's case was exceptional largely because he was Minister of Trade. Having looked at the file I am not sure that this is necessarily what you intended.

Mr Clark's office have asked whether you would agree to the arrangement continuing now that he has become Minister of State for Defence Procurement. He is still paying for the Jaguar himself and changing his car now might only attract attention.

Agree that Mr Clark can keep his Jaguar for official use?

as

Caroline Slocock 10 October 1989 i sans

MR CATFORD DARREN 1210

cc Mr Turnbull
Mr Perks
Miss Sinclair
Mr Kerr
Mr Hemington
(Cabinet Office)

GOVERNMENT CARS

We have had two meetings in the last few days on the subject of Government Cars. This is a note for the record. The first - at which Mr Kerr was also present - was with Mr Hemington and Mr Walker from the Cabinet Office who are carrying out a multidisciplinary review of the use of cars in the Cabinet Office. We had a further meeting today with Tom McCarthy from the Government Car Service to look at ways to get a better return from the high costs of our long-term and short-term hire of cars.

At our first meeting, Mr Hemington explained that the following points had so far come out from their survey:

- they felt that the Department did not have a sufficiently structured policy on the use of cars;
- there was too little guidance on ordering cars and on approving bills;
- responsibility for managing transport should be closer to the point of use;
- the approving of invoices should be done by those who are best placed to monitor usage;
- authority for cars should be devolved down to cost and budget and cost centre levels;
- managers needed more regular information.

They were considering making a number of recommendations, only one of which seems relevant to us at Number 10. This was that invoices should be approved by those who authorise the use of cars rather than - as at present - by the Central Finance Section. We agreed that this must be right in principle. However, we also stressed that it was important that we should not be overloaded with paperwork; and that it had to be recognised that if we did approve invoices this would inevitably lead to some delay. The best option might be for invoices to be approved centrally but then sent on to us so that we could query items which we thought were incorrect. Indeed, a system of this kind has recently been put into operation. Its main weaknesses (apart from the fact that the invoices have hitherto been sent to you rather than to me) are that we receive the information too infrequently and are presented with too large a bundle to check through. The other problem is that the invoices cover all cars ordered at Number 10 and are not broken down between Press Office, Policy Unit and those handled by the Duty Clerk. It is difficult for me to check all of the items since the Duty Clerk does not normally handle Press Office and Policy Unit requests

for cars. It would be easier for me to circulate the invoices for checking within No.10 if they were presented separately.

We therefore agreed that the Cabinet Office would get the Government Car Service to break down the invoices between these three centres and to send us these on a weekly basis. I agreed with Derek Kerr that the Duty Clerks would then check our allocation of invoices against the records they hold of cars which we have ordered; and I imagine that the Policy Unit and Press Office would want to do the same with theirs. We also agreed that the invoices would continue to be authorised centrally by Cabinet Office Finance Branch and if we raised any queries on them that these would be pursued by Finance Branch on our behalf - we do not have the resources here to get involved in this work in too much detail.

We also discussed the high, and sometimes apparently erratic, levels of charges made by the Government Car Service for shortterm hire cars. Mr Hemington gave me a very useful piece of paper which broke down the various levels of charges made by the Government Car Service and I am attaching a copy to this minute for information. It makes it clear that it is far cheaper to ask GCS to provide a taxi rather than a Government car. I explained to Mr Hemington that we had been looking at the possibility of using, through Cabinet Office, Galaxy Cars instead of the Government Car Service. He said that several parts of Cabinet Office were ordering non-GCS cars through Office Services and, perhaps following the review, it might be possible in due course to order cars direct. He also explained that the Department does have vehicles of its own and that these might be available for us to use for despatch work. He pointed out that an alternative to using Galaxy Cars would be to ask the Government Car Service to provide a taxi rather than a Government Car, given that this is significantly less expensive. However, he was not clear whether the Government Car Service would only provide a taxi if a Government Car was not available; or whether it was possible to specify that a taxi should be used. Mr Kerr thought that it would be preferable, wherever possible, to order cars through the Government Car Service as we do not really have the resources here to pursue orders with other sources; or indeed, to approve invoices coming in from various channels.

You also raised the question of our difficulties with the long-term hire of our Number 10 cars under Option 3. You said that we hoped to reach an agreement with the Government Car Service to ensure that we got better value for money from these cars. You explained that under our option 3 agreement we should expect to have four cars permanently available. Yet we only have access to four drivers, who are not of course available on a twentyfour hour basis. Mr Walker said that he certainly knew that it was possible to get reductions on Option 3 agreements during holiday periods when cars were not in full use. Mr Hemington said he would be interested to hear the results of our discussions with the Government Car Service.

We met Tom McCarthy today primarily to talk about these arrangements under Option 3. You suggested that as we do not have drivers twenty-four hours a day, we want access to replacement drivers, at no extra charge, if we are to get the

service for which we are paying. Mr McCarthy seemed surprised that we were not already provided with this cover. He said that we should have access to four drivers at all times, even when our own drivers are "off the clock". One way of arranging for this would be to provide a discount on the cost of the Option 3 cars. However, this is not attractive to the Government Car Service as it does not guarantee that their full costs will be covered. alternative, which Mr McCarthy preferred, would be to look at the orders we make for short-term hire cars and not to charge us for those which were necessary because one or more of our drivers were not available because of Annual Leave etc. Mr McCarthy undertook to look at the systems at the Government Car Service and see whether it would be possible to approach it in this way and to come back to us. We agreed that if such a system were possible, the Government Car Service should include in their invoices those journeys for which no charge was made so that we could cross-check with our own records.

I raised with Mr McCarthy the question of the high and varying charges we received for short-term hire. Mr McCarthy said that we could specify that we wanted a taxi rather than a Government Car when ordering cars through them. I also mentioned that we had asked the Cabinet Office to look at whether we might use Galaxy Cars; and that I believed that they were looking for us at whether a proportion of the Galaxy Car drivers could be specially cleared for Number 10 work. I said that I would be interested to know whether the Government Car Service would take on the responsibility of hiring the Galaxy Cars for us if these cars proved substantially cheaper than others they offered. I, of course, appreciated that they would need to charge a commission but thought that we might nonetheless prefer to use them as intermediaries as this would simplify our own systems. I undertook to consider this further and to let Mr McCarthy know if we wanted to pursue this.

I took advantage of this meeting to raise with Mr McCarthy the problems we had experienced on the Nottingham trip last month. The Government Car driver took part of the Prime Minister's party by a circuitous route to RAF Northolt and as a result we arrived ten minutes after the Prime Minister. The problem arose because the driver was inexperienced. I asked Mr McCarthy to make sure that in future we were, wherever possible, given experienced drivers for trips with the Prime Minister. In all cases I emphasised that it was important that the driver should be asked to get in touch with ours to discuss the route they would take. Mr McCarthy said that, unfortunately, their spare drivers were often the most inexperienced, although the Government Car Service had instructions that Number 10 should always receive the best service wherever possible. He would go back and make sure that desk instructions were clear on this point so that the difficulties we experienced on the Nottingham trip would not be repeated.



COST COMPARISON BETWEEN SIMILAR JOURNEYS BY GOVERNMENT CAR SERVICE AND TAXI

DEPARTURE/ DESTINATION	APPROX. START TIME OF JOURNEY	GCS CHARGE	TAXI CHARGE	TAXI SAVING
Whitehall to Picadilly	12.30pm	19.60	9.62	9.98
Whitehall to Marsham Street	12.30pm	19.60	6.20	13.40
Whitehall to Southbank	2.30pm	19.60	6.20	13.40
Whitehall to Livery Street Station	7.30pm	21.16	8.40	12.76
Whitehall to Beckenham	10pm	54.80	18.00	36.80
Whitehall to Muswell Hill	10.30pm	65.76	15.40	50.36
London Airport to Whitehall	6am	109.00	20.00	89.00

Number 10 Cars

Tom McCarthy came on 9 October to talk with Caroline Slocock and me.

On Option 3 long term hire vehicles he fully agreed that we were entitled always to have four cars and four drivers available to us. If there were any occasions when GCS fell below this in their provision to No 10 we were entitled to replacement arrangements free of charge and not as a charge under the short term hire contract. He undertook to look into their arrangements to make sure that charging out arrangements at GCS took account of this. We suggested that we might have a rebate under the long term contracts when any short fall occurred, but he preferred the alternative of free replacement vehicles. In that event I asked if the invoice could show the charge for all such journeys.

As regards vehicles available under short term hire arrangements, he said we could always specify when booking what sort of vehicle was required. If we wanted a London taxi we could have a London taxi and this would usually be the cheapest even though they would charge a commission. Caroline would put a note round the office setting out the arrangements.

We discussed building up a pool of PV'd drivers and he undertook to look into this further. I promised that we would always support an application for a driver to be PV'd.

Tom McCarthy raised the point about converting telephones in the two armoured vehicles from System 4 to the new arangements which had been separately agreed with Cabinet Office. He wanted to decline a free fitting by the telephone suppliers on security grounds, even though GCS would themselves charge for making the change. I agreed that the two armoured vehicles need not be exposed to outside contractors and that GCS should themselves do it.

Al.

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CONFIDENTIAL (C: I wpdoes I pps)



Char(car), das)

10 DOWNING STREET

From the Principal Private Secretary

4 October 1989

CHANCELLOR'S CAR

You raised with me the question of replacing the Chancellor's Jaguar which is now off the road. I have spoken to GCS who confirm that the option of fitting a new engine is not an economic one. The Prime Minister has therefore agreed that a new Jaguar may be purchased for the Chancellor. This should be presented as a normal replacement decision.

I am copying this letter to Stephen Gentry (Government Car Service) and Trevor Woolley (Cabinet Office).

ANDREW TURNBULL

John Gieve, Esq. H.M. Treasury

CONFIDENTIAL



Minister of State for Defence Procurement

D/MIN(DP)/AC/12/1

MINISTRY OF DEFENCE

WHITEHALL LONDON SW1A 2HB

Telephone 01-218 6621 (Direct Dialling) 01-218 9000 (Switchboard)

3 October 1989

Day Miss Slocack,

You will see from Mr Bearpark's letter of 28 April 1987 to Marjorie Davies in the DTI (copy attached for ease of reference) that the Prime Minister agreed that, given his (then) special position as Minister for Trade, Mr Clark could use a Jaguar car in place of the lower grade car more normally allocated to Ministers of State.

As the correspondence at the time (which I'm afraid I do \underline{not} have) should make clear, the essence of the arrangement was that Mr Clark purchased the car himself.

Now that Mr Clark has moved to Minister of State for Defence Procurement I would be grateful for confirmation that this arrangement can continue.

yours succeeding -

D F WEIDNER Assistant Private Secretary

10 DOWNING STREET LONDON SWIA 2AA From the Private Secretary Thank you for your letter of 31 March requesting clearance for your Minister to use a Jaguar in place of the Ambassador he is currently allocated. The Prime Minister has considered this, and on the basis that the Minister for Trade is in a different position to his other Ministerial colleagues in terms of promoting British interests, has agreed that he may proceed as proposed in your letter. In particular, it is on the understanding that there is indeed a net saving to Government funds. I am copying this letter to the Private Secretary to the Chief Executive of the Property Services Agency. P. A. BEARPARK Miss Marjorie Davies, Department of Trade and Industry. < xu) 4

CARS. Wic & GCS.

PERSONAL AND CONFIDENTIAL

PRIME MINISTER

THE CHANCELLOR'S CAR

M

In 1988 the Chancellor approached you with the request that he should inherit the B registration Jaguar which the Speaker was trading in for a new Jaguar. Although this went beyond the normal eligibility of Jaguars you agreed on the grounds that the Chancellor was one of the most senior Ministers (no. 3 in Cabinet precedence).

The normal guideline is that Cabinet Ministers have Rover 827s except those who need protected cars i.e. yourself, and the Secretaries of State for Defence, Foreign and Commonwealth Affairs, Northern Ireland and Home Department. These normally have Jaguars.

There are, however, several exceptions to this:

- i. The Lord President has an unprotected Jaguar, as Lord Whitelaw had done before him.
- ii. The Secretary of State for Wales has an unprotected Jaguar. This is a hangover from Mr Edwards who was given a Jaguar on the grounds that he had a long journey while in poor health.
- iii. Mr Brooke has a protected Rover as his predecessor got fed up with the unreliability of Jaguars and switched to Rovers.
- iv. Mr Hurd has an protected Jaguar provided by the Metropolitan Police.
 - v. Mr Lawson has an unprotected Jaguar on the grounds of his seniority.

Mr Lawson's B registration Jaguar has now reached the end of its economic life and is now off the road. The choices are:-

- i. The Chancellor to have a new Jaguar on the grounds that that is the perfectly normal replacement decision. The capital cost would be f21,000 which is paid for by a weekly rental from the Treasury to GCS.
- ii. The Chancellor could be asked to revert to a Rover 827, cost f16,300.

I have established that the option of buying a new car for someone else and handing one down to the Chancellor is not available.

This would be a tricky decision in any case as the Chancellor will be moving up from a secondhand Jaguar to a new one, but it has been complicated by the fact that he has been seen in the Rover which he is using now that his Jaguar is off the road. This has given rise to the very distorted story in today's Sun. Coming on top of the country house saga, the spectacle of Ministers squabbling over cars is distasteful.

The Chancellor naturally prefers (i) above; primarily on grounds of comfort and status but also because he would like to avoid the "first she took away his country house and then his car" story.

Content with this, to be defended on grounds that it is a routine replacement?

N

In 5

Andrew Turnbull

3 October 1989

The Sun 3.10.89

LAWSON TOLD: SWAP YOUR JAG FOR A ROVER



The car the Chancellor wanted - the latest luxury Jaguar XJ12. Price tag: £37,000



The car Mr Lawson will probably get — a Rover Sterling. It costs just £25,000

Fury at cash curb

By MARK SOLOMONS

TREASURY chiefs have AXED Chancellor Nigel Lawson's luxury Jaguar - and given him a Rover instead.

nim a Hover instead.

And he is said to be FURIOUS that he will not get a £37,000 XJ12 when his present "company" Jag is replaced.

The official reason is the government's new green image and a move towards cars which run on lead-free petrol.

Mr Lawson's new Rover, probably a £25,000 Sterling, will come ready to run on lead-free petrol.

New Jaguars have to be converted — for an extra £2500.

But a government in-sider said: "This is not a green move. This is a cost-cutting move."

Senior

Other Cabinet ministers with Jags are the Prime Minister, Lord President Sir Geoffrey Howe, Home Secretary Douglas Hurd, Foreign Secretary John Major and Northern Ireland secretary Peter Brooke. Brooke.

Other ministers have And Jags but now drive Rovers, Mr Lawson is the most senior to lose his. It is thought he only had his old B-reg Jag for so long because his



CHAUFFEUR insisted on

The government insider said: "He was one of the best: But because he had a bad back he would only drive a Jag."

"Now he has left — and the people at the Trea-sury have an excuse to ditch the car." He added: "Mr Lawson is not happy."

TABLE I

OFFICES SUBJECT TO LIMIT OF 95 IN HOUSE OF COMMONS

(Present total 83)

PART I

(Salaries under Part I subject to limit of 50: present total 49(a))

All those in Division A, and none of those in Division B, are in the Cabinet

DIVISION A

(Salaries under Division A subject to limit of 21: present total 20(a))

Annual salary: Prime Minister and First Lord of the Treasury £46,109 (b); all others £41,997 (c)

Office	Holder in Commons	Holder not in Commons
Prime Minister and First Lord of the Treasury	Mrs Thatcher	Protected Jaqua
Lord President of the Council and Deputy Prime Minister	Sir Geoffrey Howe	Un protected Jaquas
Chancellor of the Exchequer	Mr Lawson	7
Secretary of State for -		
Defence	Mr Tom King	Protected Toqua
Education and Science	Mr MacGregor	Lace 827
Employment	Mr Fowler	Rare 827
Energy	Mr Wakeham	Ram 827
Environment	Mr Christopher Patten	Ran 827
Foreign and Commonwealth Affairs	Mr Major	Protected Jaqua
Health	Mr Kenneth Clarke	Rover 827
Home Department	Mr Hurd	Protected Jaqua (presided by Met Police)

DIVISION A

Office	Holder in Commons	Holder not in Commons
Northern Ireland	Mr Brooke	Protected Rose 827
Scotland	Mr Rifkind	Ran 827
Social Security	Mr Newton	Ran 827
Trade and Industry	Mr Ridley	Par 827
Transport	Mr Parkinson	Ran 827
Wales	Mr Peter Walker	Un protected Taqua
Minister of Agriculture, Fisheries and Food	Mr Gummer	Raw 827 Lord Belstead Raw 827
Chancellor of the Duchy of Lancaster	Mr Kenneth Baker	(a) Raw 827
Chief Secretary to the Treasury	Mr Lamont	Rau 827
Lard Chancella	Lord Machay	Rover 827

Number 10 Cars

Since our meeting originally fixed for today has now been deferred to later in the month, you may like to have a decision now on the question put to me (orally) in August about a replacement for the "second car" on full-time long-term hire to Number 10. This is the vehicle for which the allocated driver is Bob Rumble, and is at present the semi-armoured Daimler OJD 173Y.

The fact of its being a semi-armoured vehicle is a hangover from an earlier scheme dating from before the Brighton
bomb episode. Since that time the Prime Minister drives only
in a fully armoured vehicle and we, of course, already have
two such on allocation to us (one being in full-time use with
Denis Oliver as driver, the other held in reserve for backup
purposes and driven either by Denis Oliver or Bob Rumble as
circumstances require). This arrangement suffices for all normal
purposes, and I can confirm that we do not require a third fully
armoured vehicle and that there is no point in having a semiarmoured vehicle.

The replacement for OJD 173Y could therefore be a Rover similar to the one already in our fleet (E629 KYW) driven by Nigel Dean. Although not armoured it must be a Rover, however, because it is important for the performance of this vehicle to be no lower than that of E629 KYW since, like the latter, it will very frequently be driven in convoy with the Prime Minister's Daimler. For the same reason it should also, if possible, be black.





10 DOWNING STREET

LONDON SW1A 2AA

11 September 1989

From the Private Secretary

MINISTERIAL CAR

Dawn Gibson wrote to Caroline Slocock on 15 August about the Lord President's car.

We have subsequently discussed this. This is to confirm that the Prime Minister is content in principle for the Lord President to continue to have an entitlement to a Jaguar. She assumes that this would involve no material difference in overall running costs. We agreed that the question of the timing of a replacement for the Lord President's present car is one for you to pursue with the Government Car Service in the normal way.

I am copying this letter to Trevor Woolley (Cabinet Office).

PAUL GRAY

Steven Catling, Esq., Lord President's Office

-20-

PRIME MINISTER

JAGUAR FOR THE LORD PRESIDENT

The Lord President is seeking your permission to have a Jaquar for official use. As Foreign Secretary, Sir Geoffrey had used a Jaquar but since taking on his new job he has been temporarily allocated an old Jaguar which will shortly have to be replaced on grounds of age.

I have taken the advice of Sir Robin Butler's office. They point out that Jaguars are issued to Ministers on security grounds and that the Lord President is not strictly entitled to one. Jaquars are currently allocated to the Foreign and Commonwealth, Northern Ireland, Defence and Home Secretaries on these grounds.

However, there are precedents for allocating Jaguars on other grounds. You agreed last year (against Sir Robin's advice) that because of his seniority the Chancellor of the Exchequer should be allocated the Jaguar formerly used by the Speaker. Before that you allowed the Secretary of State for Wales (Nicholas Edwards) to have a Jaguar because it would make the regular journeys by road between London and Cardiff more comfortable - he had been ill. Lord Whitelaw as Lord President also had a Jaquar. Looking back at the files it seems that he was also given a Jaguar on grounds of comfort - the standard Rover was judged to have been a little small for him, particularly on the long run to Cumbria.

Do you agree that the Lord President should have a Jaguar and if so on what grounds - seniority?

OB

Caroline Slocock 6 September 1989

dephine? If nor, I see no Problem

Ref. A089/2239 MISS SLOCOCK

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of who some. OB

Allocation of Ministerial Cars

flow In your minute of 15 August, you asked for advice on the request from the Lord President's office (Mr Catling's letter of 15 August) that the Lord President be allocated a Jaquar.

- 2. Cabinet Ministers are normally allocated Rovers (most now have the Rover 827 which is replacing the Rover 820). Those at special security risk are allocated protected Jaguars: this is the case for the Foreign and Commonwealth and Northern Ireland Secretaries. The Defence Secretary has an ex-Prime Ministerial Daimler (because of the unavailability of a specially protected Jaguar) and the Home Secretary a Jaguar provided by the Metropolitan Police (not the Government Car Service). However, in addition, the Prime Minister agreed last year, on the grounds of his seniority, that the Chancellor of the Exchequer should be allocated the Jaguar formerly used by the Speaker, and, before that, that the Secretary of State for Wales should have a Jaguar because of his regular journeys by road between London and Cardiff.
- 3. Although Sir Geoffrey Howe would not qualify for a Jaguar on strict security grounds, the Prime Minister may feel that the precedent of the Chancellor having a Jaguar, and the fact that Lord Whitelaw when Lord President had a Jaguar, make it difficult to decline Sir Geoffrey Howe's request.
- The Prime Minister will wish simply to take a view on the Lord President's entitlement to a Jaguar: the question of whether the Jaguar he has been temporarily allocated needs to be replaced by a new one is a matter his office will need to consider with the Government Car Service.

Thera Waelley

PART 1. ends:
P.C. to Miccorthy 17.8.89

CAS to T. Wootley 15.8.89

PART begins:-

T. Woolley to CAS 5.9.89