PERSONAL AND MANAGEMENT IN CONFIDENCE



## 10 DOWNING STREET

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From the Principal Private Secretary

SIR IAN BANCROFT

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## CIVIL SERVICE MANAGEMENT PROBLEMS

Following the discussion at Cabinet this morning on civil service manpower and other matters, the Prime Minister has decided that it would be useful for her to meet Permanent Secretary heads of Departments at an early date. The purpose of the occasion would be to talk frankly about civil service management problems in the light of the Cabinet decisions. She wishes to take Permanent Secretaries' minds on the best way to ensure the successful implementation of the Government's policy.

The Prime Minister recognises that Permanent Secretaries operate under considerable constraints and have to deal with unions who are now more militant and resistant to change than a few years ago. She will therefore be seeking ideas from Permanent Secretaries on the best way of obtaining the commitment of staff to change. More generally, she will be looking for constructive suggestions on priorities for action which will improve the effectiveness of the management of the civil service at all levels.

The Prime Minister believes that the free discussion she wants can best take place over dinner, and she wishes this to be held as soon as possible. Pressures on her diary are such that the only free date in the next two weeks is Tuesday 6 May. She will therefore look forward to seeing you and those of your senior Permanent Secretary colleagues indicated on the attached list (to whom I am copying this minute) at 2000 for 2030 in 10 Downing Street. The Prime Minister very much hopes that in spite of the short notice everyone will be able to make arrangements to attend. If for any reason this is impossible, I should be grateful for immediate notice of this.

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Inland Revenue Sir Lawrence Airey Sir Robert Armstrong Cabinet Office Sir Peter Baldwin Transport Sir Kenneth Barnes Employment Sir Wilfrid Bourne Lord Chancellor's Department Mr. D. Cardwell Defence Industry Sir Peter Carey Sir Kenneth Clucas Trade Sir Frank Cooper Defence Sir Brian Cubbon Home Office Welsh Office Sir Hywel Evans Scottish Office Sir William Fraser Sir John Garlick Environment Sir Basil Hall Treasury Solicitor Sir James Hamilton Education Agriculture Sir Brian Hayes Mr. R. Ibbs CPRS Sir Douglas Lovelock Customs and Excise Sir Patrick Nairne Health and Social Security Foreign and Commonwealth Sir Michael Palliser Overseas Development Administration Sir Peter Preston Sir Jack Rampton Energy Sir Anthony Rawlinson (Representing Sir Douglas Wass) Sir Henry Rowe Treasury Parliamentary Counsel

Northern Ireland

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Mr. K.R. Stowe

S. 1. Bancroft

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