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Sir Ian Bancroft G.C.B. Head of the Home Civil Service N BCM.

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23 April 1981

C A Whitmore Esq Private Secretary Office of the Prime Minister 10 Downing Street LONDON SW1

Dear Chie,

INDUSTRIAL ACTION PROGRESS REPORT

We will of course be letting the Prime Minister have a full report on today's meeting with the unions, but meanwhile, you and copy addressees may like this factual report on recent industrial action.

The industrial action over Easter weekend did not cause too many problems - the union propaganda was, as usual, considerably exaggerated. There were no undue delays to passengers as the result of action by Customs Officers. There were delays at Glasgow Airport on Easter Saturday because of industrial action by Immigration Officers but, that apart, no real difficulties. No industrial action was taken by Civil Aviation Authority staff.

There has been no marked change in the pattern of the industrial action since my last report on 16 April. In the Ministry of Defence, selective action continues to affect the naval programme; staff are on strike in four areas of Customs and Excise (VAT office at Southend, Northern Ireland Land Boundary, West Coast ports, Manchester (Betting Duty)); the two Inland Revenue Accounts Offices at Cumbernauld and Shipley are closed; some staff are on strike in Scotland (Edinburgh and Glasgow Sheriff Courts, Scottish Office Computer Centre, Registers of Scotland and three DHSS local offices); and 240 staff are still out in DHSS, mainly at the Newcastle computer recording national insurance contributions.

The one new development is that 42 staff (Passport Examiners) are on strike at the London Passport Office. A restricted service is being maintained; the position does not yet appear to be serious.

C A Whitmore Esq

23 April 1981

The unions have said that they do not propose to change their strategy for the time being. This means that we can expect much the same pattern of activity to continue next week. One development could be industrial action by Air Traffic Control Officers, Air Traffic Control Assistants and technical staff employed by the Civil Aviation Authority. I will report on this when we have firmer information.

Details of the numbers on strike yesterday are given in the attached Annex.

Copies as usual.

Yours ever,

Jeremy Colman

J G COLMAN Private Secretary

SELECTIVE ACTION BY NON-INDUSTRIAL CIVIL SERVANTS SUMMARY OF POSITION - 23 APRIL 1981

Scottish Office	25	Staff at the Scottish Computer Centre.
Scottish Courts Administration	235	Strike by staff at Edinburgh and Glasgow Sheriff Courts.
Registers of Scotland		Strike by Administrative staff.
Paymaster General's Office	28	Strike by 10 computer staff; 13 in Finance Branch, disrupting Government banking transactions; telephonists.
FCO	42	Passport Examiners at the London Passport Office.
Home Office	6	Staff picketing Horfield Prison, Bristol.
TOTAL	3,558	