bharaus dour advised. NA JE Press Office 2 CSD Proport. DEPARTMENT OF TRANSPORT ve cant sland 2 MARSHAM STREET LONDON SW1P 3EB Prime Minister (for into) illy by for The main jobblem is that the DRCC computers win overheat and fail William Rickett Esq minent adequate air conditioning. The PSA engineers are part of he Private Secretary to, the Prime Minister Lock. penment unhfre and are nembers 10 Downing Street LONDON 5 May 1981 of the IPCS. SW1

Dear William,

This is to let you know that a serious situation has arisen at the Driver and Vehicle Licensing Centre at Swansea. PSA engineers who are responsible for maintaining heating and air conditioning at DVLC are on strike and are picketting the site.

Over the weekend they have prevented supplies of nitrogen being delivered which are essential to maintain heating and air conditioning. Further attempts today to secure delivery however have failed. The delivery of the post is also being held up and attempts to secure that have also failed.

We are considering urgently with PSA what other action might be open to us to get in the essential supplies of nitrogen and so to enable the heating and air conditioning which is essential for proper working and computer operations to be restored. That is the first essential and we shall also be considering urgently what we can do to get the mail in.

Meanwhile we are issuing a press notice informing the public of the effects of the action on applications to DVLC, and advising them of what steps they might take. The main problem here is that new drivers who have not previously had a provisional licence will not be able to start driving until they actually receive their provisional licences and these of course will be held up while the action continues. To overcome this problem would need a change in main legislation. The collection of vehicle excise duty is not affected. This is done through post offices and our local vehicle licensing offices.

I am copying this letter to David Edmonds (Environment) and Jim Buckley (Civil Service Department).

Your Smeetery, Centrony Mayer

R A J MAYER Private Secretary