



*into*  
Prime Minister (4)

To note. I will ask the Treasury to keep us in touch.

Treasury Chambers, Parliament Street, SW1P 3AG

The Rt Hon Norman Fowler MP  
Secretary of State  
Department of Health & Social Security  
Alexander Fleming House  
Elephant and Castle  
LONDON SE1 6BY

*Dubs*  
*30/1*

29<sup>th</sup> January 1985

*Dear Norman,*

*re: CPSA*

**NEWCASTLE SHIFTWORKERS DISPUTE**

I have seen a copy of your recent minute to the Prime Minister.

I am glad that this long running and very costly dispute has now been brought to a conclusion. With my particular interest in industrial relations in the Civil Service, I was also pleased that the emergency arrangements worked so well and I think all your people who were involved in these should be congratulated on the level of service which they continued to provide to the public.

You said that you will be discussing the lessons learnt with your colleagues. We, of course, have a very close interest in this and my officials will be getting in touch with yours in due course. We will be particularly interested in the cost of the dispute, the implications for the Civil Service as a whole of the settlement; the conduct of the dispute and the tactics adopted by the strikers, and the implications for the future of the CPSA.

I am sending copies of this letter to the Prime Minister, Willie Whitelaw, Tom King, Grey Gowrie and to Sir Robert Armstrong.

**BARNEY HAYHOE**



CS: Industrial Relations Sept 79

