PRIME MINISTER 29 April 1986 SAINSBURY MEETING, 30 APRIL - SUPPLEMENTARY NOTE Sir John telephoned me today. He enlarged on our point about delay. In many ways he says the system is worse than it has ever been, and DoE is highly selective in showing Kenneth Baker and this office a few rosy figures. I attach extracts from documents revealed to Sainsbury, showing that the overall time for appeals (from start to finish) has lengthened from 49 to 56 weeks. Since 1979, the time inspectors take has gone up from 27 to 32 weeks. It cannot be any excuse that appeals coming in to the Department are 'more difficult'. Sir John also complains that the DoE circular (July 1985) on large stores is ineffective. He suggests that DoE officials may be pushing for total scrapping of Structure Plans for tactical reasons - he warns, be careful. He also wants more thought given to the training of planners and suggests private sector involvement. HARTLEY BOOTH

## S36 Appeals - Median Times for Decision

Weeks

	Secretary of State		Inspector			OVERALL
Year/Quarter	Inquiry	Written	Inquiry	Written	Informal Hearing	
1979 1980 1981 1982 1983 1984	49 44 44 46 48 53 56	38 37 32 33 39 42 41	27 27 26 86 27 26 28	23 26 18 8 1 17 19 22 20	- - - 20 25 . 28	25) 27) 20) estimate 18) 20) 23 20
Sept-Dec '84	49	43	29	22	24	23
Jan-Mar '85	55	39	32	21	24	22
Apr-June '85	56	49	30	20	27	21
July-Sept '85	54	37	31	20	30	20
Oct-Dec '85	57	39	32	19	25	20

Table 2: Time Targets for Appeals dealt with by public inquiry

	50% target time (weeks)	75% target time (weeks)	90% target time (weeks)
Current Performance (1985)	32	41	54
1986 2nd quarter (reorganisation of checking and despatch)	28	38	50
1986 4th quarter (tighter targetting of acknowledgement and allocation)	25	32	44
1987 lst quarter (first stage reduction in waiting time for inquiry)	23	28	38
1987 3rd quarter (implementation of word processing complete)	21	26	34
1987 4th quarter (second stage reduction in waiting time for inquiry)	19	22	28
1988 4th quarter (further tightening of target for inquiry waiting time)	15	18	24