



PERSONAL

PRIME MINISTER

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???

Yesterday morning at our meeting you said that you believed that many in industry, busy earning their living, would think little of the efforts of those officials in my Department concerned with sponsorship, whose salaries come from taxpayers' contributions. You may like to see the attached letter, which came completely unprompted, and which was awaiting reply when I returned to my office today. It clearly shows that at least some in industry understand and appreciate what officials here are doing.

Handwritten signature and initials in blue ink.

N T

1 August 1984

Department of Trade & Industry

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PERSONAL

Founded in 1918 to facilitate joint action in all matters Technical, Social and Educational for the Industry
Re-organised in 1979 as Trade Association and Employers Organisation.

The Refractories Association

OF GREAT BRITAIN

Director: R.S. REDMOND, T.D.
Secretary: R.E. JARRETT



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Our Ref: RSR/LM/R

25th July, 1984.

The Rt.Hon. Norman Tebbit, M.P.,
Secretary of State for Trade & Industry,
Department of Trade & Industry,
Ashdown House,
123 Victoria Street,
London. SW1E 6RB.

For Information

RS/LM
PS/JB
PS/Siv AaB
Mr Cooper MM
Mrs Freeman IT
Mr Lunn MM
Mr Porter MM
Mr Gladwell OB

Dear Norman,

You will know from our short time together on the Back Benches that I have had some long experience of dealing with the Civil Service. It seems to me, therefore, that now I am to retire as Director of the National Federation of Clay Industries, and also of the RAGB, I ought to express my sincere appreciation of the co-operation I have had from those officials in your Department while I have been in this job.

My first contact was with Howard Gladwell and John Turner. When they moved on I am bound to say that I was concerned. It seemed to me that we were suffering a loss which could not be replaced. I was wrong. They were succeeded by Mrs. Enid Jones and Mrs. Leslie Freeman who maintained the high standard.

More recently, Michael Lunn and Matthew Porter came on the scene and, once again, their quick responses to us have been most impressive.

It is commonplace to say rude things about the Bureaucracy but none of these apply to the people I have mentioned and, rather than write bread and butter letters to Michael Lunn and Matt Porter, it seems that I should tell you how impressed I have been. All the members of our organisation have reason to be grateful to them, as I am.

I may have reached retiring age but there is still a lot of life left in the old dog yet. Maybe, therefore, we shall meet again.

Kind regards,

R.S. Redmond

R. S. Redmond
Director