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## PRIME MINISTER

### USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

In his minute of 14th January the Chief Secretary put forward proposals aimed at ensuring that we in Central Government do as much to take forward the drive to contract out work to the private sector as is being done in health and local authorities. I fully support this drive and a great deal of work in this department is now being directed towards this end.

- 2. As my officials have already pointed out, to adopt his proposals for the mandatory testing of the market in particular areas by a specified target date would seriously distort my priorities in the Ministry of Defence and, if they are adopted, result in our achieving far less than would otherwise be the case.
- 3. The reasons for this are that the areas identified by the Chief Secretary are not necessarily those which are most significant in the particular circumstances of my department. The resources available to me to take this work forward are necessarily limited and if I am to devote them to testing the market in the specified areas then I will necessarily be less able to deal with those types of work peculiar to the Ministry of Defence which I consider will show greater returns. In the circumstances, I would therefore be grateful for your agreement that the target proposed by the Chief Secretary should not apply here. I assure you that I shall be achieving significant results in my priority areas.
- 4. I am sending a copy of this minute to the Chief Secretary.

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Ministry of Defence 4th February 1985 Econ Poli Private soution. Pell

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MANAGEMENT IN CONFIDENCE



DEPARTMENT OF TRANSPORT 2 MARSHAM STREET LONDON SW1P 3EB

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8 February 1985

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HM Treasury

Parliament Street LONDON SW1P 3AG

The Rt Hon Peter Rees QC MP Chief Secretary to the Treasury

USING PRIVATE ENTERPRISE IN GOVERNMENT COMPETITIVE TENDERING

I have seen a copy of your minute of 14 January to the Prime Minister.

I agree that we must step up efforts to contract out more work from Government Departments to the private sector. The supporting material to your minute indicates that the most obvious candidates, notably in the office service areas, have been contracted out. But I have no doubt myself that there are other opportunities and for my part I shall certainly ensure that my top management systems are used to expose these.

I am sending a copy of this letter to the Prime Minister, Cabinet colleagues, Sir Robert Armstrong and Sir Robin Ibbs.

NICHOLAS RIDLEY

Marie Bold 



2 MARSHAM STREET
LONDON SWIP 3EB

01-212 3434

My ref:

Your ref:

| February 1985

Dear Peken.

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

Thank you for sending me a copy of your minute of 14 January to the Prime Minister. I support your proposals.

It is essential for central government to be seen by local authorities to be tackling this vigorously especially as I am about to issue a consultation paper with proposals for extending the scope of competition in local government. My Department has already contracted out most of the support services to which you refer and thereby secured better value for money. But we must press forward into testing new areas. The MINIS system will be my main implement for identifying the targeting new opportunities for securing economy.

I am sending copies of this letter to the Prime Minister, Cabinet colleagues, Ministers in charge of Departments, Sir Robert Armstrong and Sir Robin Ibbs.

PATRICK JENKIN

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SCOTTISH OFFICE WHITEHALL, LONDON SW1A 2AU

# MANAGEMENT - IN CONFIDENCE

The Rt Hon Peter Rees QC MP Chief Secretary to the Treasury Treasury Chambers Parliament Street LONDON SW1P 3AG

R February 1985

True Peter.

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

Thank you for sending me a copy of your minute of 14 January to the Prime Minister, about further contracting-out of work from Government Departments.

We have tackled, or are already tackling, the testing of the market for the "specified services". And we already in respect of our exceptionally wide range of functions contract-out to greater or lesser extent a variety of other services.

We shall certainly want to look out for further opportunities for "contracting-out". The Management Plans which have just been completed by all our Divisions invited suggestions for this and these will be looked at carefully. Where, however, a considered assessment has been made (including a testing of the market) that a particular possibility should NOT be pursued, I hope you can accept that we should interpret flexibly the requirement of a further test within 3 years.

I am copying this letter to the Prime Minister, Cabinet colleagues, other Ministers in charge of Departments, Sir Robert Armstrong and Sir Robin Ibbs.

Yours wer, Currye.

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DEPARTMENT OF EDUCATION AND SCIENCE

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FROM THE SECRETARY OF STATE

The Rt Hon Peter Rees QC MP The Chief Secretary Treasury Parliament Street LONDON SW1P 3AG

15 February 1985

Jean Peter.

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

I was interested to see your minute of 14 January to the Prime Minister setting out proposals for taking this initiative forward. I strongly support them. For a small Department like this with inevitably limited experience the proposals to improve arrangements for exchanging information between departments are particularly important. I hope that they will be taken forward. Even so, as the annex to the minute indicates, this Department has already contracted out nearly all cleaning, laundry and maintenance; and some security and catering.

I am copying this letter to the Prime Minister, Cabinet colleagues, other Ministers in charge of Departments, Sir Robert Armstrong and Sir Robin Ibbs.

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ECON. POL: Privatisation: A 11.



CABINET OFFICE 70 Whitehall, London SW1A 2AS Telephone 01-233 3 3 4 0

25 February 1985

Den Peter.

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

Your minute of 14 January to the Prime Minister was, by an oversight, not copied to me.

The Paymaster General's Office is small by Whitehall standards; it has fewer than 850 people. But I am pleased to say that it has taken very seriously the need to test the market and use private enterprise where possible. I attach a report of progress.

I am copying this letter to Cabinet Colleagues, Sir Robert Armstrong and Sir Robin Ibbs.

JOHN SELWYN GUMMER

The Rt Hon Peter Rees QC MP Chief Secretary to the Treasury H M Treasury Parliament Street LONDON SWIP 3AG MANAGEMENT IN CONFIDENCE

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

# REPORT ON CONTRACTING OUT IN THE PGO

The PGO makes extensive use of private sector contractors for its support services. The current position is:-

- Services specified in paragraph 1 of Annex A to the Chief Secretary's minute of 14 January 1985
  - [a] Cleaning. All cleaning, including window cleaning, has been contracted out for many years. Fresh tenders are sought every three years.
  - [b] Laundry. All laundry is contracted out to private enterprise under a call off contract negotiated by the Property Services Agency at advantageous rates.
  - [c] Catering. The PGO has one restaurant currently run by a committee.

    The staff of the restaurant are employees of the committee and not civil servants. Meal charges are generally in line with the standard tariff shortly to be introduced for all Civil Service staff restaurants. It is proposed to invite tenders and test against the market, in accordance with advice from the Civil Service Catering Organisation, by 31 March 1988.
  - [d] Security Guarding. Night security has been contracted out to a private company for the past three years. It has proved a very satisfactory arrangement. Previously there were problems in providing cover for guards' absences and clerical staff had sometimes to be employed at overtime rates. The market will be re-tested in 1985.

#### [e] Maintenance of

[i] buildings. Minor maintenance and new works up to £1,000 are the responsibility of the PGO. All work is handled by private contractors on the PSA's approved list. Above the £1,000 limit

it is the responsibility of the PSA to arrange

Maintenance of the air conditioning plant and the heating system is currently undertaken by PSA directly employed labour. PSA are putting this work out to tender by private enterprise in 1985-86.

- [ii] land attached to buildings, gardens and grounds. This is all undertaken by private contractors. The PGO took over responsibility from the PSA for these contracts on 1 April 1984. When the contracts come up for review the PGO will test the market.
- [iii] vehicles The PGO has no vehicles to maintain.
  - [iv] Office equipment. The PGO has no employees concerned with the maintenance of Office equipment. Computer and ancillary equipment, data preparation equipment, despatch equipment, offset litho machines and photocopiers are serviced under contracts with the manufacturers. Typewriters, add listers and some other small items of equipment are serviced directly by HMSO.
- 2. Other services contracted out to private enterprise
  - [a] Van service. Each day magnetic tapes, and paid pension vouchers and payable orders, are conveyed from the Bank of England to Crawley by a firm of commercial carriers. This arrangement has been in operation since 1983. Prior to that date the interdepartmental despatch service [IDS] had been used. IDS could not then meet a changed timetable requirement and the cheaper of two tenders from private firms was accepted.
  - [b] Computer Data Preparation. When unexpected peaks arise contracts to handle the extra work are negotiated with commercial data preparation data agencies. This enables the number of data processing staff to be kept at the level necessary to handle normal daily loads of work.
  - [c] Post coding of pension roll. The PGO is planning to take advantage of Post office discounts for pre-sorted mail. To this end it is necessary

to ensure that the PGO computer holds a post code for each of its

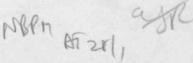
1.1 m pensioners. A private computer agency has been selected to
undertake the post coding; the costs and performance of several
different agencies undertaking this type of work were evaluated before
the contract was awarded.

[d] Computer training. In house training is only provided where it is cost effective or the requirement cannot be met by an outside body. Commercial self instruction packages are used as part of basic programmer training, and staff are frequently sent on courses run by specialist commercial computer training agencies.

#### CONCLUSION

It will be seen from this report that the PGO has made good progress in contracting work out to the private sector. The main thrust would now seem to be in ensuring that contracts are reviewed regularly and fresh competitive tenders sought whenever appropriate.

MANAGEMENT IN CONFIDENCE





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Secretary of State for Trade and Industry

2S January 1985

The Rt Hon Peter Rees QC MP Chief Secretary to the Treasury HM Treasury Parliament Street London SW1

D Peter

COMPETITIVE TENDERING

Thank you for sending me a copy of your minute of 14 January to the Prime Minister.

- 2 My Department has made significant progress in contracting out and has plans for further measures. I agree entirely with your proposals.
- 3 I am sending copies of this letter to Cabinet colleagues, Ministers in charge of Departments, Sir Robert Armstrong and Sir Robin Ibbs.

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MINISTRY OF AGRICULTURE, FISHERIES AND FOOD WHITEHALL PLACE, LONDON SWIA 2HH

From the Minister

MANAGEMENT - IN CONFIDENCE

The Rt Hon Peter Rees MP Chief Secretary to the Treasury Parliament Street London SW1P 3AG

29 January 1985

USING PRIVATE ENTERPRISE IN GOVERNMENT: COMPETITIVE TENDERING

Thank you for sending me a copy of your minute of 14 January to the Prime Minister with proposals to further contracting out work from Government departments.

I fully support the proposals. Indeed my department has already gone a long way in testing the market and contracting out the specified services. Through our top management system a number of possibilities were explored last year and I intend to ensure that the issue is carefully considered in the coming years' exercise.

You suggested a number of services which might be added to the specified service list. My Department already has experience on stores operation for buffer stocks, some library services and press cutting services and would be happy to share experiences with other departments. I would welcome the central guidance on postal and van services and also on security aspects of messenger services. My own department already uses private professional services where it is appropriate to do so but generally these are more expensive than work done in-house and we therefore tend to use them only where the expertise is lacking within the department or government as a whole. Finally, I fully agree that the market should be retested regularly and that Treasury should be kept in touch with the broad lines of progress.

I am copying this letter to the Prime Minister, Cabinet colleagues, other Ministers in charge of departments, Sir Robert Armstrong and Sir Robin Ibbs.

MICHAEL JOPLING

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MANAGEMENT IN CONFIDENCE SECRETARY OF STATE FOR ENERGY THAMES HOUSE SOUTH MILLBANK LONDON SWIP 40J 01 211 6402 The Rt Hon Peter Rees QC MP Chief Secretary Treasury Chambers Parliament Street London 15 February 1985 SW1P 3AG COMPETITIVE TENDERING Thank you for sending me a copy of your minute of 14 January to the Prime Minister. I support your proposals. As your Annex B shows, my Department has already achieved a great deal of contracting out of the few services it controls although for most of its expenditure it is tied to central departments. I am copying this to the recipients of your minute. PETER WALKER MANAGEMENT IN CONFIDENCE

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MANAGEMENT IN CONFIDENCE

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HOUSE OF LORDS, SW1A OPW

January 1985

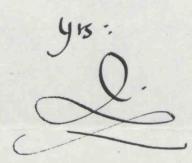
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# My dear Peter, using private enterprise in government competitive tendering

I have seen your minute of 14 January to the Prime Minister.

Your proposals offer an acceptable approach and I have instructed my Department to implement them in accordance with your minute and the attachments.

I am sending copies of this letter to Cabinet colleagues, Ministers in charge of Departments, Sir Robert Armstrong and Sir Robin Ibbs.



The Right Honourable
Peter Rees QC MP
Chief Secretary to the Treasury
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From The Secretary of State for Wales

The Rt Hon Nicholas Edwards MP

3/ January 1985

MANAGEMENT IN CONFIDENCE

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#### COMPETITIVE TENDERING

Thank you for sending me a copy of your minute of 14 January to the Prime Minister.

I am content with your proposals for maintaining the drive to contract out work to the private sector, and I agree that orderly market testing is useful means to that end.

I am sending copies of the letter to the recipients of your minute.

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The Rt Hon Peter Rees QC MP Chief Secretary to the Treasury Romination ation Part II.